

Investor and Analyst Presentation Results: six months ended 31 March 2012



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IntroductionBrian BickellFinancial highlightsChris WardVillage activitySimon Quayle and Tom Welton

Summary and outlook Brian Bickell

Headlines

- West End remains busy and prosperous
- Profits*, earnings* and dividend growth
 - Profit before tax*: up 15% to £16.1m (31.3.2011: £14.0m)
 - Interim dividend: up 8.2% to 5.95p (31.3.2011: 5.50p)
- Increase of £2.9m in reversion over the period
- NAV* £4.70 per share (30.9.2011: £4.63), increase: 1.5%
- Acquisitions £29.4m and capital expenditure £8.5m
- Two important schemes in Carnaby to commence this year
- £120m 15 year term loan (4.43%) in our joint venture
- John Manser to retire at February 2013 AGM. Jonathan Lane to become Non-Executive Chairman

* EPRA adjusted – see Appendices

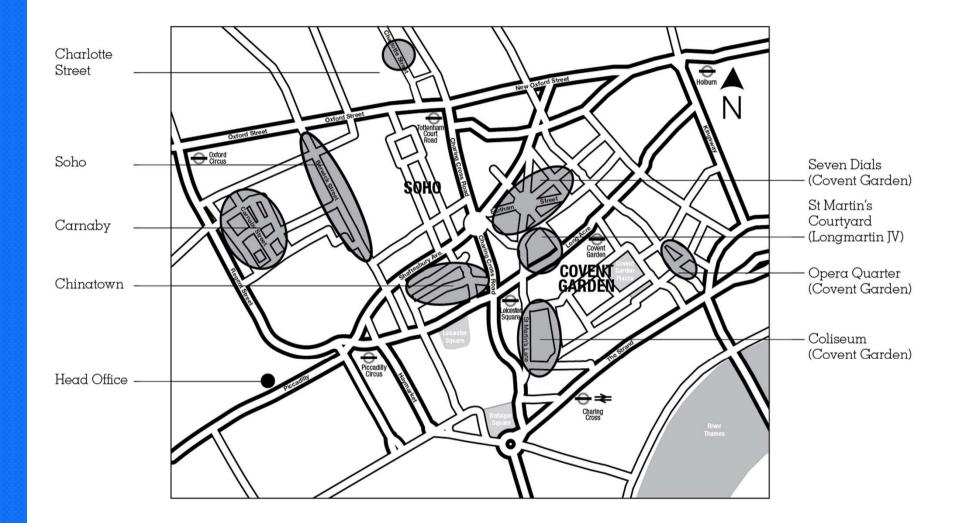
Our strategy

- Focus on shops, restaurants and leisure in London's West End
- Long term rental growth underpins sustained growth in values
- Consistent management strategies to create and maintain environments which encourage footfall and in which tenants prosper

"...an exciting programme of property investment and management which is about creating and sustaining places where people live, work and have fun by adopting bespoke solutions, while achieving economic benefit and improving the environment"

2012 Royal Town Planning Institute "Planning for Business" award – Shaftesbury PLC and Rolfe Judd.

Our portfolio



Portfolio valuation

- Valuation at 31.3.2012: £1.74 bn (30.9.2011: £1.68 bn)
- Capital value growth 1.4% (IPD: -0.8%)
- Yields virtually unchanged: wholly owned 4.92%, Longmartin 4.79%
- Growth in current gross income and ERV driven by good demand, low vacancy (2% commercial ERV available to let), schemes and acquisitions
- Reversion now stands at £17.6m, up £2.9m over the period (wholly owned portfolio up £3.7m to £15.4m)
- Two new Carnaby schemes add £2.0m to the reversion (capital cost c. £18m)
- 40 schemes in hand across the portfolio generate cumulative benefits

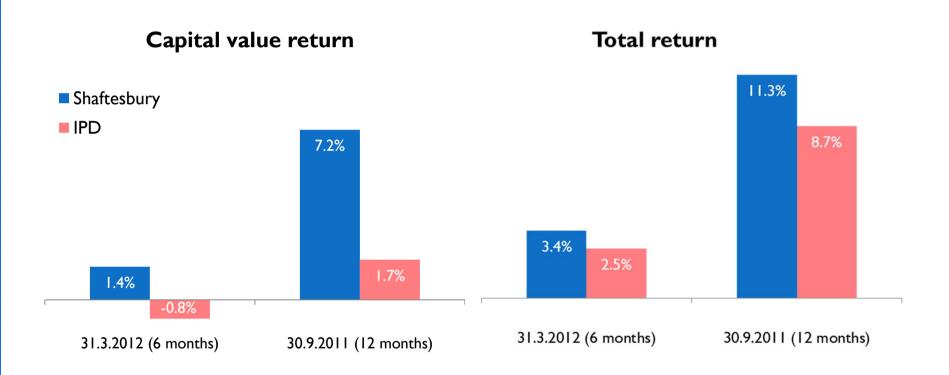
Results headlines

| | 31.3.2012 | 31.3.2011 | Change |
|-------------------------------|-----------|-----------|--------|
| Net property income | £35.5m | £32.1m | +10.6% |
| Profit before tax* | £16.1m | £14.0m | +15.0% |
| Diluted EPS* | 6.3р | 6.0р | +5.0% |
| Interim dividend | 5.95p | 5.5р | +8.2% |
| Net asset value return*‡ | +2.8% | +6.6% | |
| | | | |
| | 31.3.2012 | 30.9.2011 | Change |
| Property assets at book value | £1.74 bn | £1.68 bn | +3.6% |
| Diluted NAV* | £4.70 | £4.63 | +1.5% |
| | | | |

* EPRA adjusted

‡ Growth in net asset value + dividends as a ratio of opening net asset value

Half year results benchmarking





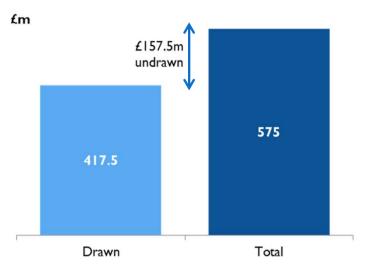
NAV bridge

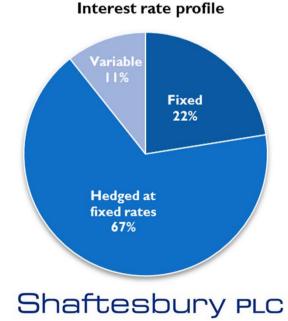
Pence per share



Finance

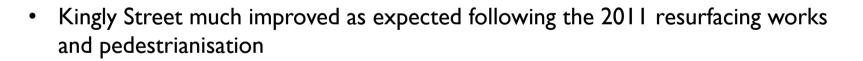
- Total debt: £538.5m, up £43.2m since September 2011
- Longmartin £120m 15 year loan, 4.43% (group share: £60m)
- LTV: 31%. Gearing: 45%
- Comfortable covenant compliance
- Weighted average interest: 5.42%
- Weighted average maturity 7.1 years. Earliest maturities: 2016
- Interest rate swaps fair value deficit: £104.9m, up £0.3m



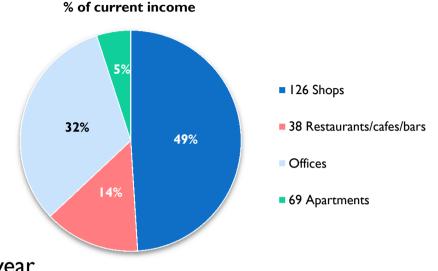


Carnaby – 33% of our portfolio

- Good demand for all uses
- Continuing strong demand from retailers – many from overseas
- No large shops (>£100k p.a.) currently available but expect to secure space for new retailers later this year



- Demand for offices firm
- Refurbishment of 24,000 sq.ft. of offices (current income £1.1m) to commence by end of 2012



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Carnaby

MAR



Carnaby Court

Lasenby House

Carnaby schemes – Lasenby House

- Securing possession of office space in Lasenby House has allowed us to advance plans to improve retail on north side of Foubert's Place
- Converting lower floors of Lasenby House to retail and linking with existing retail accommodation in Foubert's Place
- Provides 10,800 sq.ft. of retail space in 3 larger shops and 1 reconfigured unit (increase of 5,500 sq.ft)
- Commence June 2012 shops available by early summer 2013
- New "retail street" in Little Marlborough Street
- Expect improvement in rental tone already in discussion with number of potential retailers
- Cost £4.25m
- 15,000 sq.ft. of office space on the upper floors let to Liberty on a 30 year lease

Carnaby schemes – Lasenby House



Little Marlborough Street (rear of Lasenby House)

Carnaby schemes – Lasenby House



Little Marlborough Street – new Liberty entrance



Carnaby schemes – Carnaby Court

- Second phase of the scheme carried out at 36/39 Carnaby Street.
- Planning consent received to demolish existing structures on under-utilised land fronting Foubert's Place and Kingly Street.
- New development will:
 - Relocate the restaurant from Foubert's Place to a 6,500 sq.ft. unit on Kingly Street;
 - Create 8,200 sq.ft of retail on south side of Foubert's Place; and
 - 7,000 sq.ft. of offices and 12 apartments on upper floors
- Estimated cost £13.5m
- Start by early 2013
- First units available autumn 2014

Carnaby schemes – Carnaby Court



Foubert's Place

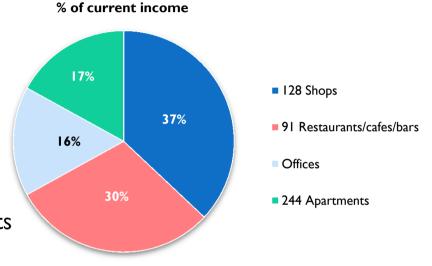
Carnaby schemes – Carnaby Court



Kingly Street

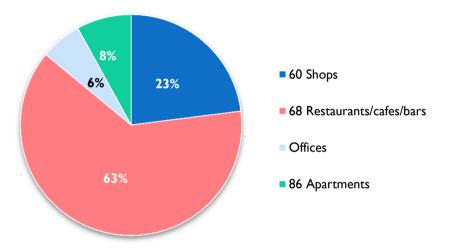
Covent Garden – 35% of our portfolio (including 50% share of Longmartin)

- Income from residential now exceeds income from offices – more residential schemes in hand
- Improving retail offer on Earlham Street and Monmouth Street in response to increasing footfall from nearby developments
- Opportunities for conversion of offices to more valuable commercial uses
- More refurbishment projects in hand in Longmartin
- Further initiatives to enhance the public realm



Chinatown – 24% of our portfolio

- Continues to be virtually fully let
- Introduction of higher quality and more diverse South East Asian cuisine
- Further asset management opportunities identified

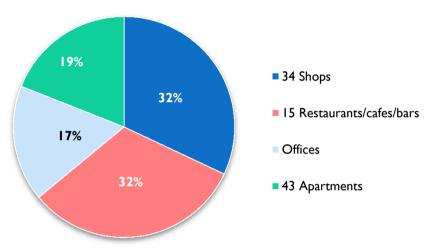


% of current income

 Leicester Square refurbishment complete – discussing further improvements to streets which link to Chinatown

Soho – 6% of our portfolio

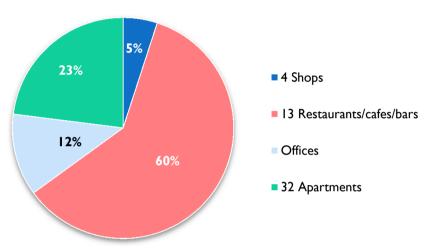
- Acquisitions totalled £27m in the period
 - 10 shops (13,600 sq.ft.)
 - 4 restaurants (11,500 sq.ft.)
 - 3,000 sq.ft. of offices
- Further acquisitions being investigated
- Several projects on existing properties currently in hand
- A number of important schemes under discussion in the area eg:
 - Kemp House: Westminster City Council yet to announce transaction completed with preferred bidder
 - Trenchard House scheme in Broadwick Street in planning
- Committed to our strategy to acquire more and encourage regeneration across the area Shaftesbury PLC



% of current income

Charlotte Street – 2% of our portfolio

- Lively, cosmopolitan area
- Significant restaurant demand in the area
- Further restaurant acquisition since March
- Important developments in the area will bring long term benefits
 - Fitzroy Place
 - Royal Mail site
 - Crossrail transport hub at Tottenham Court Road



% of current income

Summary and outlook

- The West End continues to prosper
- London a global city which attracts visitors from across the world
- Jubilee and Olympics bring long term benefits
- Growing rental income and ERVs
- Progressing important new schemes in Carnaby to unlock rental potential but will temper income growth in 2013 and 2014
- Substantial financial resources to fund acquisitions
- Experienced, enthusiastic management team committed to the strategy and responding to challenges

Appendices

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Appendix I: EPRA adjusted profit

| | 6 months ended 31.3.2012 | | 6 mont | 6 months ended 31.3.2011 | | | Year ended 30.9.2011 | | |
|---|-------------------------------|-----------|---------------------------|-------------------------------|-----------|---------------------------|-------------------------------|-----------|---------------------------|
| | Profit before tax £m | Tax £m | Profit after tax £m | Profit before tax £m | Tax £m | Profit after tax £m | Profit before tax £m | Tax £m | Profit after tax £m |
| Reported in the Group Statement of Comprehensive Income | 38.1 | (0.3) | 37.8 | 101.0 | (0.9) | 100.1 | 115.7 | (1.9) | 113.8 |
| Fair value movements: | | | | | | | | | |
| Investment properties | (22.3) | - | (22.3) | (49.6) | - | (49.6) | (110.6) | - | (110.6) |
| Financial derivatives movement | 0.3 | - | 0.3 | (37.4) | - | (37.4) | 24.1 | - | 24.1 |
| Deferred tax* | - | - | - | - | 0.8 | 0.8 | - | 1.5 | 1.5 |
| EPRA adjusted profit after taxation | 16.1 | (0.3) | 15.8 | 14.0 | (0.1) | 13.9 | 29.2 | (0.4) | 28.8 |

* Arising on the revaluation of investment properties and in respect of capital allowances (in Longmartin)

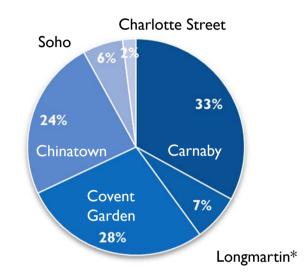
Appendix 2: EPRA adjusted net assets

| | 31.3.2012 £m | 31.3.2011 £m | 30.9.2011 £m |
|---|-----------------|-----------------|-----------------|
| Net assets reported in the balance sheet | 1,077.5 | 1,052.1 | 1,053.7 |
| Adjusted for: | | | |
| Fair value adjustment in respect of financial derivatives | 104.9 | 43.1 | 104.6 |
| Deferred tax* | 5.7 | 5.0 | 5.7 |
| EPRA adjusted net assets | 1,188.1 | 1,100.2 | 1,164.0 |
| EPRA adjusted net assets per share | £4.73 | £4.40 | £4.65 |
| EPRA adjusted diluted net assets per share | £4.70 | £4.36 | £4.63 |

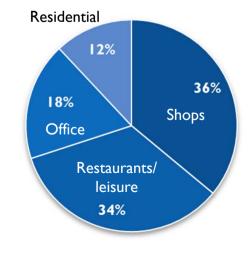
* Arising on the revaluation of investment properties and in respect of capital allowances in Longmartin

Appendix 3: Portfolio summary

Portfolio by capital value



Current income by use



Six months ended 31.3.2012

Acquisitions

£29.4m

Capital expenditure

£8.5m

Valuation Surplus

£22.3m

Vacancy

2% Available to let (of which 0.5% under offer) 1.9% Held for or under redevelopment

Current gross annual income

£79.3m (up £1.8m since 30.9.2011)

Reversionary potential

£17.6m (up £2.9m since 30.9.2011) 22% above current gross income

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* 50% share

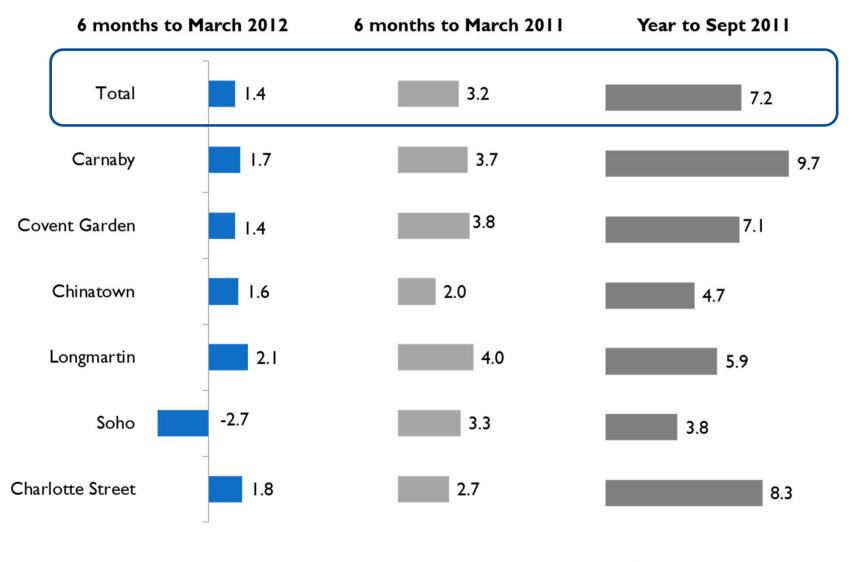
Appendix 3: Portfolio summary (cont.)

| | Fair Value £m | % of portfolio | Current gross income £m | Estimated rental value £m |
|------------------------------------|------------------|-------------------|-------------------------------|---------------------------------|
| Wholly owned portfolio | | | | |
| Carnaby | 575.5 | 33% | 25.7 | 35.3 |
| Covent Garden | 492.3 | 28% | 22.7 | 25.9 |
| Chinatown | 408.0 | 24% | 19.9 | 20.9 |
| Soho | 99.5 | 6% | 4.3 | 5.5 |
| Charlotte Street | 40.0 | 2% | 1.8 | 2.2 |
| | 1,615.3 | 93% | 74.4 | 89.8 |
| Longmartin joint venture (our 50%) | 124.2 | 7% | 4.9 | 7.1 |
| Total | 1739.5 | 100% | 79.3 | 96.9 |

| | Wholly owned portfolio | | | Longmartin joint venture* | | |
|--------------------------------|------------------------|---------------|---------------------------|---------------------------|------------------|---------------------------|
| | Number | Area (sq.ft.) | % of current gross income | Number | Area (sq.ft.) | % of current gross income |
| Shops | 329 | 410,000 | 36% | 23 | 69,000 | 43% |
| Restaurants, cafes and leisure | 216 | 497,000 | 35% | 8 | 43,000 | 19% |
| Offices | | 408,000 | 18% | | 102,000 | 18% |
| Residential | 399 | 267,000 | 11% | 75 | 55,000 | 20% |
| Total | | 1,582,000 | 100% | | 269,000 | 100% |

* Shaftesbury group has a 50% share in these figures

Appendix 4: Increase in capital values



Appendix 5:Yields at 31.3.2012

| | Carnaby | Covent Garden | Chinatown | Soho | Charlotte Street | Wholly Owned Portfolio | Longmartin |
|-----------------------------|---------|------------------|-----------|------|---------------------|------------------------------|------------|
| | % | % | % | % | % | % | % |
| Overall Equivalent Yield | 5.15 | 4.75 | 4.80 | 5.03 | 4.80 | 4.92 | 4.79 |
| Movement since 30.9.2011 | (0.03) | (0.02) | - | 0.16 | (0.04) | (0.01) | (0.01) |
| Overall Initial Yield* | 4.65 | 4.42 | 4.60 | 4.14 | 4.10 | 4.52 | 4.02 |
| Movement since 30.9.2011 | 0.27 | (0.04) | (0.01) | 0.29 | (0.28) | 0.08 | 0.08 |

* "topped up" initial yield, i.e. as if contracted rent free periods had ended

Appendix 6: Wholly owned vacant space

| | Shops | Restaurants and leisure | Offices | Total | Percentage of total commercial ERV |
|---|-------|----------------------------|---------|-------|---|
| Held for or under refurbishment | | | | | |
| Estimated rental value - £m | 0.5 | 0.2 | 0.8 | 1.5 | I. 9 % |
| Area - '000 sq. ft. | 6 | 5 | 22 | 33 | |
| Number of units | 7 | 4 | | | |
| Available Estimated rental value - £m | | | | | |
| Ready to let | 0.5 | 0.1 | 0.6 | 1.2 | 1.5% |
| Under offer | | 0.2 | 0.2 | 0.4 | 0.5% |
| | 0.5 | 0.3 | 0.8 | 1.6 | 2.0% |
| Area - '000 sq. ft. | 10 | 6 | 20 | 36 | |
| Number of units | 12 | 6 | | | |

Appendix 7: Income and costs

| | 6 month | 6 months ended | | |
|---------------------------------|-----------|----------------|-----------|--|
| | 31.3.2012 | 31.3.2011 | 30.9.2011 | |
| Rental income | 43.7 | 39.9 | 81.4 | |
| Property costs | (8.2) | (7.8) | (14.8) | |
| Net rental income | 35.5 | 32.1 | 66.6 | |
| Admin expenses | (4.7) | (4.1) | (9.6) | |
| | 30.8 | 28.0 | 57.0 | |
| Net finance costs | (14.7) | (14.0) | (27.8) | |
| EPRA adjusted profit before tax | 16.1 | 14.0 | 29.2 | |

| | 6 month | Year ended | |
|-----------------------|-----------|---------------|-----------|
| | 31.3.2012 | 31.3.2011 | 30.9.2011 |
| Operating costs | 2.2 | 1.8 | 3.8 |
| Management fees | 0.9 | 0.8 | 1.6 |
| Lease costs | 1.2 | 1.4 | 2.5 |
| Village promotion | 0.5 | 0.5 | 0.9 |
| Non recoverable costs | 4.8 | 4.5 | 8.8 |
| Recoverable costs | 3.4 | 3.3 | 6.0 |
| Total | 8.2 | 7.8 | 14.8 |

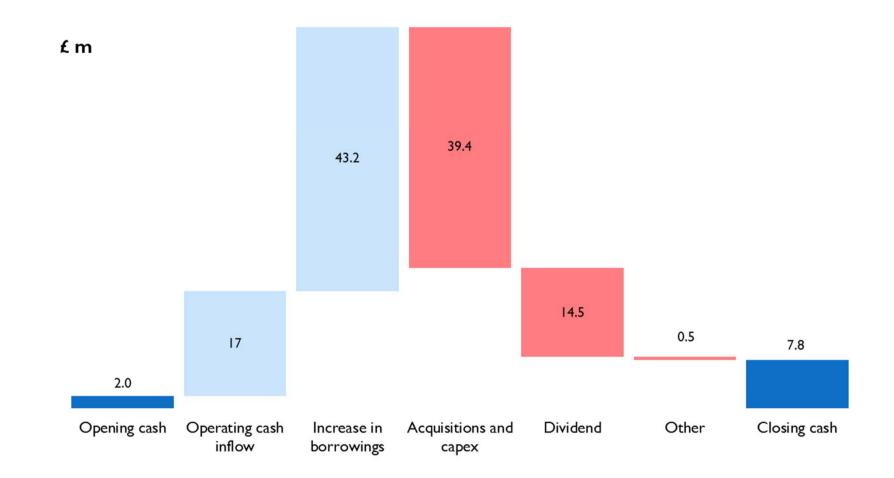
| | | 6 months | Year ended | |
|--|--|-----------|---------------|-----------|
| | | 31.3.2012 | 31.3.2011 | 30.9.2011 |
| | Admin costs | 3.3 | 2.8 | 6.0 |
| | Provision for annual bonuses | 0.5 | 0.5 | 2.0 |
| | Charge for equity settled remuneration | 0.9 | 0.8 | 1.6 |
| | Total | 4.7 | 4.1 | 9.6 |

Appendix 8: Balance Sheet data

| | 31.3.2012 | 31.3.2011 | 30.9.2011 |
|---|----------------|-----------------|----------------|
| Investment properties (value) | £1,739.5m | £1,582.2m | £1,678.5 m |
| Valuation surplus | £22.3m | £49.6 m | £110.6 m |
| Capital value return | 1.4% | 3.2% | 7.2% |
| Acquisitions in the period | £29.4 m | £42.0m | £64.9 m |
| Capital expenditure in the period | £8.5m | £7.8m | £19.2m |
| Nominal value of borrowings | £538.5m | £466. 2m | £495.3m |
| Loan: value ratio * | 31% | 29% | 30% |
| Gearing (nominal value of debt: EPRA adjusted net assets) | 45% | 42% | 43% |
| EPRA adjusted diluted net asset value per share | £4.70 | £4.36 | £4.63 |

* based on nominal value of debt

Appendix 9: Cash flow



Appendix 10: Finance

| | 31.3 | 31.3.2012 | | 30.9.2011 | |
|---|-------------------------------|--------------------------|-------------------------------|-------------------------|--|
| | £m | Rate | £m | Rate | |
| Debenture* | 63.7 | 7.93% | 63.8 | 7.93% | |
| Term loan† | 60.0 | 4.43% | - | - | |
| Hedged bank loans∫ | 360.0 | 5.73% | 360.0 | 5.72% | |
| Variable bank loans | 57.5 | 1.67% | 74.3 | 1.60% | |
| Weighted average | | 5.42% | | 5.39% | |
| Average margin on bank loans Drawn If all facilities are drawn | | 86bps 104bps | | 85bps 104bps | |
| Current marginal cost of additional drawings (approx.) | | I.9% | | 1.75% | |
| Weighted average loan maturity (years) Bank facilities Total debt | | 5.8 7.1 | | 6.3 6.9 | |
| Maturity profile (£m) | 2016 2020 2021 >2021 | 375 125 75 121‡ | 2016 2020 2021 >2021 | 375 125 75 61‡ | |

* Including unamortized premium

† Our 50% share

 \int Interest rate inclusive of margin

‡ Nominal value

Appendix II: Key risks

- Concentration of assets in a high profile location
- West End dependent on visitor economy
- Visitors could be deterred by
 - safety and security issues
 - transport disruption
 - food scares
 - health epidemics etc
- Economic conditions and financial pressures impact on our tenants and their customers (but West End has in the past and continues to be less exposed as it is an international destination)
- New environmental legislation may set unrealistic targets for older and historic buildings, and conflict with Conservation Area and Listed Buildings legislation

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