



Shaftesbury

# 2022 Half Year Results

Investor and Analyst Presentation

# Agenda

## Introduction

- Brian Bickell

## Results and finance

- Chris Ward

## Operational update

- Brian Bickell

## Sustainability

- Brian Bickell

## Outlook

- Brian Bickell

## Q&A

- Brian Bickell
- Chris Ward
- Simon Quayle
- Tom Welton



## Continuing strong rebound in the West End economy

- Recovery in key operating metrics
  - Leasing, occupancy, rent collection, income & rental values
- Growth in EPRA earnings, dividend, valuation and EPRA NTA
- Positive outlook despite macro headwinds
- Acquired 92-104 Berwick Street in May 2022
- Elizabeth Line service starts today!



## Resilience and enduring appeal of the West End and our locations

### ■ Recovery in footfall and spending

- Returning to seven-day economy
- Domestic footfall and return of international visitors
- Occupiers now reporting turnover above pre-Covid levels

### ■ Recovery in occupier confidence

- Attracted to the busiest West End locations
- Our occupancy levels now close to long-term average
- Strong leasing activity and sustained momentum





## **| Results and finance**

## Headlines

Net property income

**£41.1m**

H1 2021: £26.5m; +55.1%

Covid-adjusted EPRA earnings

**£18.4m; 4.8p per share**

H1 2021: £(10.6)m; (2.9)p per share

2022 interim dividend

**4.8p**

2021 interim: 2.4p; +100.0%

Wholly-owned portfolio value

**£3.3bn**

+7.5% (6m LfL); +13.1% (12m LfL)

Loan-to-value ratio<sup>1</sup>

**23.2%**

Sep-21: 24.9%

EPRA NTA per share

**£6.79**

Sep-21: £6.19; +9.7%



## Recovery in operating conditions; materially improved results

- Net property income: £41.1m (+55.1%)
  - Rental income: +11.5% (LfL); improved occupancy and the end of rental support for occupiers
  - H1 rent collection: 95%, limited impact from Omicron; expect continued improvement and further recovery of arrears
  - Significant decrease in charges for expected credit losses and impairments (£2.2m vs £10.6m in H1 21)
  - Reduced property costs
- Revaluation/disposal profits: Y-o-Y variance +£558.9m
- EPRA earnings: £15.6m (+£13.5m vs H1 21)
- Covid-adjusted EPRA earnings £18.4m, +£2.8m (17.9%) vs EPRA earnings
  - Removing impact of pandemic rental support now amortising to the Income Statement

Six months ended	31 March 2022 £m	31 March 2021 £m
<b>Net property income</b>	<b>41.1</b>	26.5
Administrative expenses	(11.2)	(9.3)
Revaluation/disposal profits	227.5	(331.4)
Net finance costs	(14.9)	(15.3)
Share of Longmartin post-tax profit/(loss)	5.1	(9.0)
<b>Reported profit/(loss)</b>	<b>247.6</b>	(338.5)
<b>EPRA earnings<sup>1</sup></b>	<b>15.6</b>	2.1
<b>EPRA eps<sup>1,2</sup></b>	<b>4.1p</b>	0.6p
<b>Covid-adj EPRA eps<sup>1,2</sup></b>	<b>4.8p</b>	(2.9)p

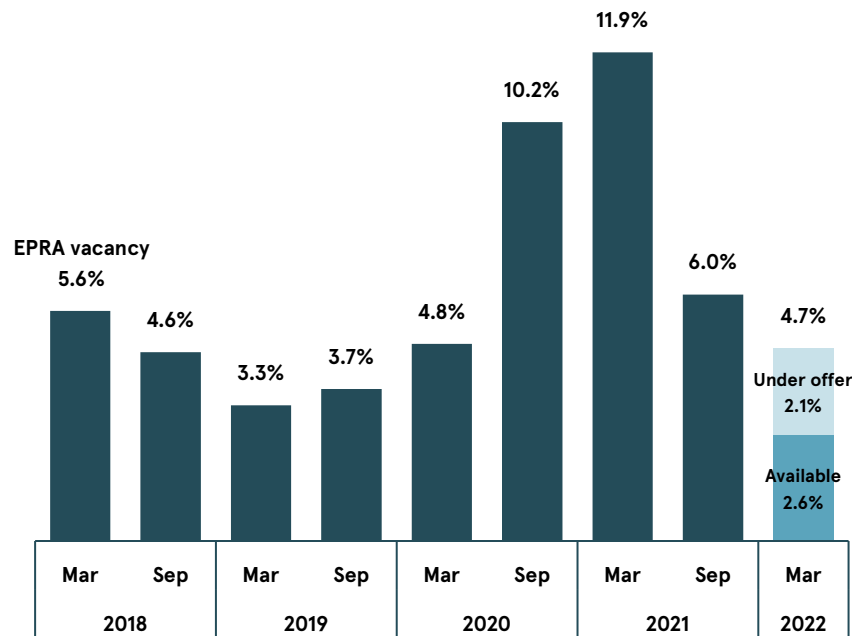
1. Alternative performance measure

2. Earnings per share for the period ended 31 March 2021 has been adjusted for the bonus element inherent in the equity raise in November 2020

## Strong interest across all uses

Leasing momentum continues; vacancy trending towards pre-pandemic levels

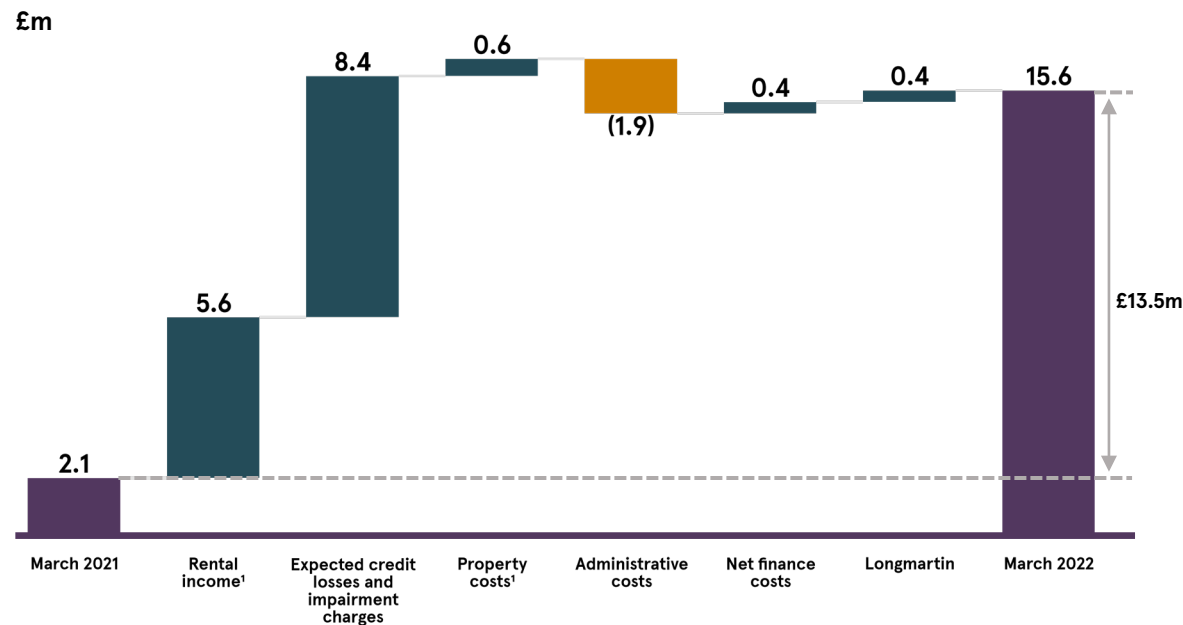
- Strong occupier demand; return of supply/demand tension
- Letting activity: £18.9m; healthy increases over Sept 21 ERVs and previous rents
  - Commercial lettings/renewals: £13.3m (+6.3% vs 9/21 ERV)
  - Rent reviews: £3.3m (+17.9% vs previous rents)
  - Residential lettings: £2.3m (+6.2% vs previous rents)
  - £5.7m of lettings and renewals since 1 April 2022 (including £1.8m at our 72 Broadwick Street scheme)
- Vacancy down 1.3 ppts to 4.7% of ERV
  - Available to let: 2.6%
  - Space under offer: 2.1%
  - Further decrease in vacancy to 3.7% since 1 April 2022



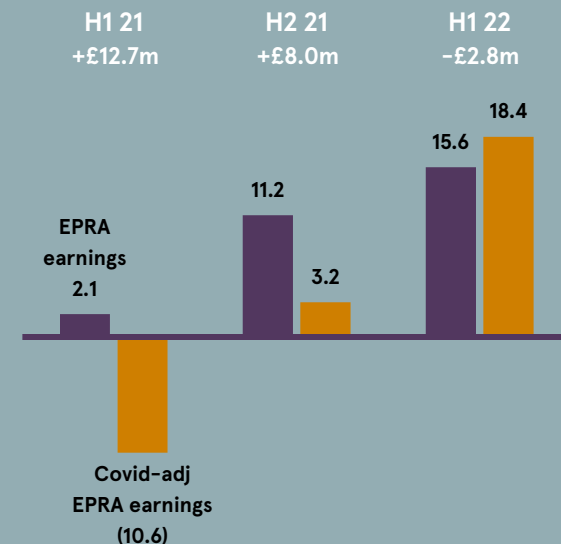


## Recovery in EPRA earnings

Driven by higher occupancy, improved rent collection and reduced provisions



## Impact of rental support on EPRA earnings (£m)



## Capital value growth: +7.5% (LfL)

Driven by strength of occupational market and improved investor sentiment

	Wholly-owned	Longmartin <sup>1</sup>
Valuation	<b>£3,262m</b>	£173m
Revaluation	<b>+£226.7m</b>	+£6.2m
LfL valuation growth	<b>+7.5%</b>	+4.0%
Annualised current income	<b>£107.2m</b>	£6.3m
ERV	<b>£140.9m</b>	£8.5m
LfL ERV growth	<b>+6.4%</b>	+4.0%
Equivalent yield	<b>3.9%</b> (-6 bps)	4.0% (no change)
Topped up initial yield	<b>3.3%</b>	3.2%

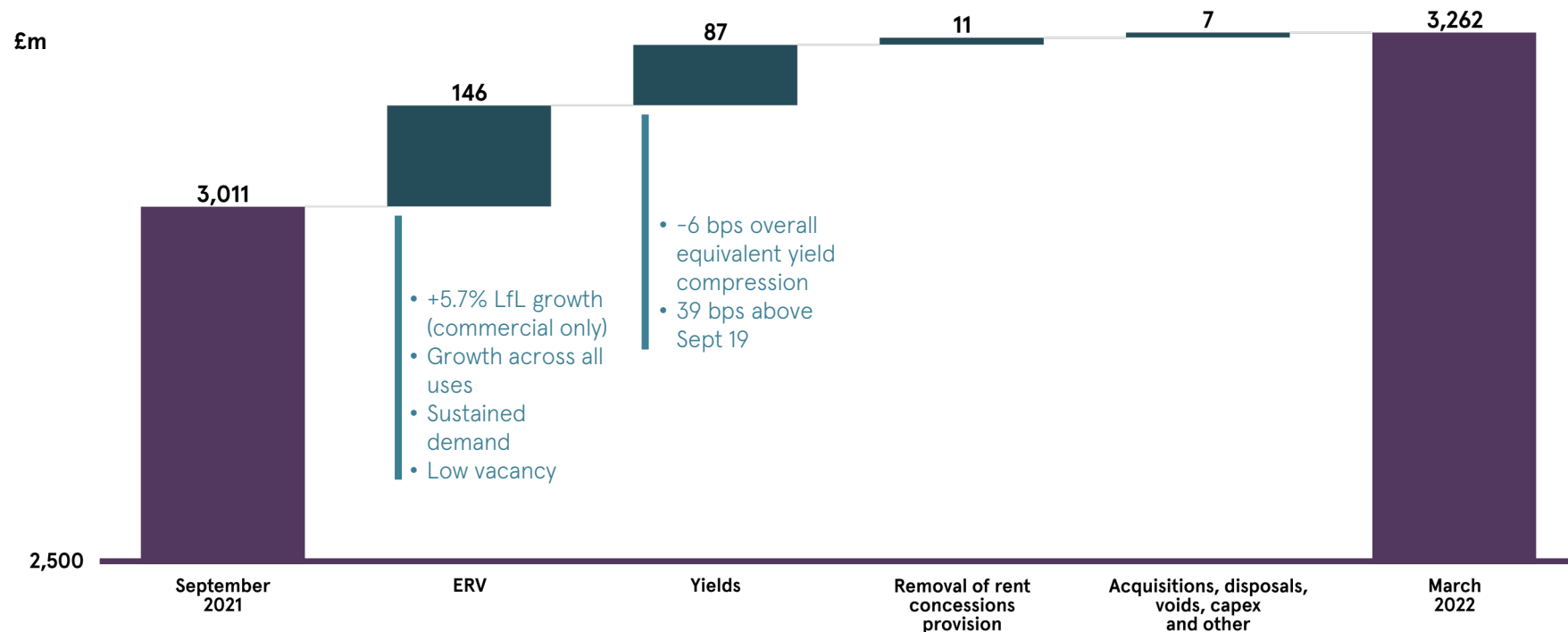
1. Our 50% share

2. Excluding apartments which are sold off on long leases, covering approx. 224,000 sq. ft.

- Valuation: 36% of 26.6% pandemic decline recovered since March 21
  - LfL valuation decline now 16.9% vs Sept 19
- ERV: 45% of 12.5% pandemic decline recovered since March 21
  - LfL ERV decline now 6.9% vs Sept 19
- Average capital value<sup>2</sup>: £1,660 psf (30.9.21: £1,535 psf)
- Estate valued in parts, not in its entirety
- Longmartin: growth across all uses



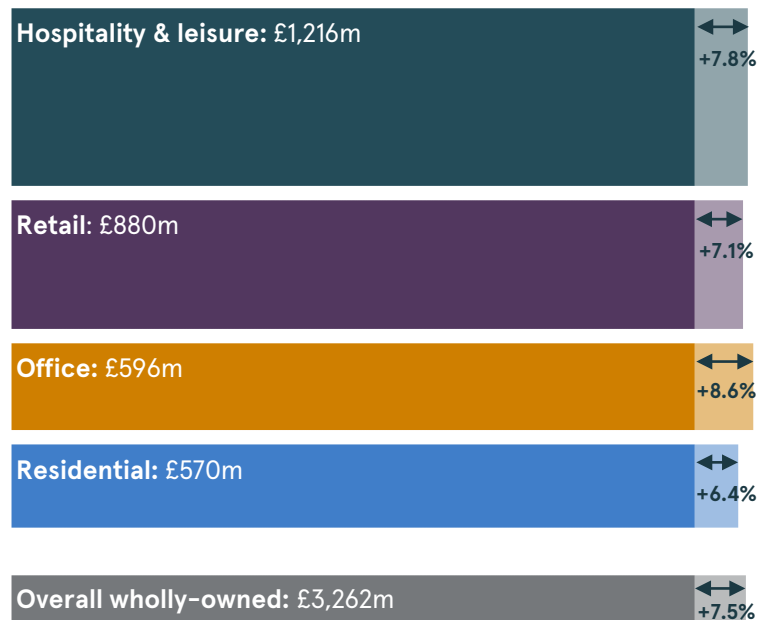
## Valuation growth driven by ERV growth and yield compression



## Valuation increases across all uses

Valuation by use

Like-for-like growth



### Hospitality & leisure

- Positive occupier sentiment fuelled by improved operational outlook
- +6.4% ERV growth. Now recovered to 6.4% below Sept 2019 levels (LfL)
- Capitalisation rates compressed c.13 bps

### Retail

- General improvement in retailer sentiment as trading volumes and footfall recover
- +5.9% rental growth, but still 16.2% below Sept 2019 levels (LfL)
- Capitalisation rates broadly stable

### Offices

- Improved occupier sentiment, particularly for the best space in the best locations
- ERV growth: 4.0%. ERV now 2.4% above Sept 2019 (LfL)
- Capitalisation rates compressed c.21 bps

### Residential

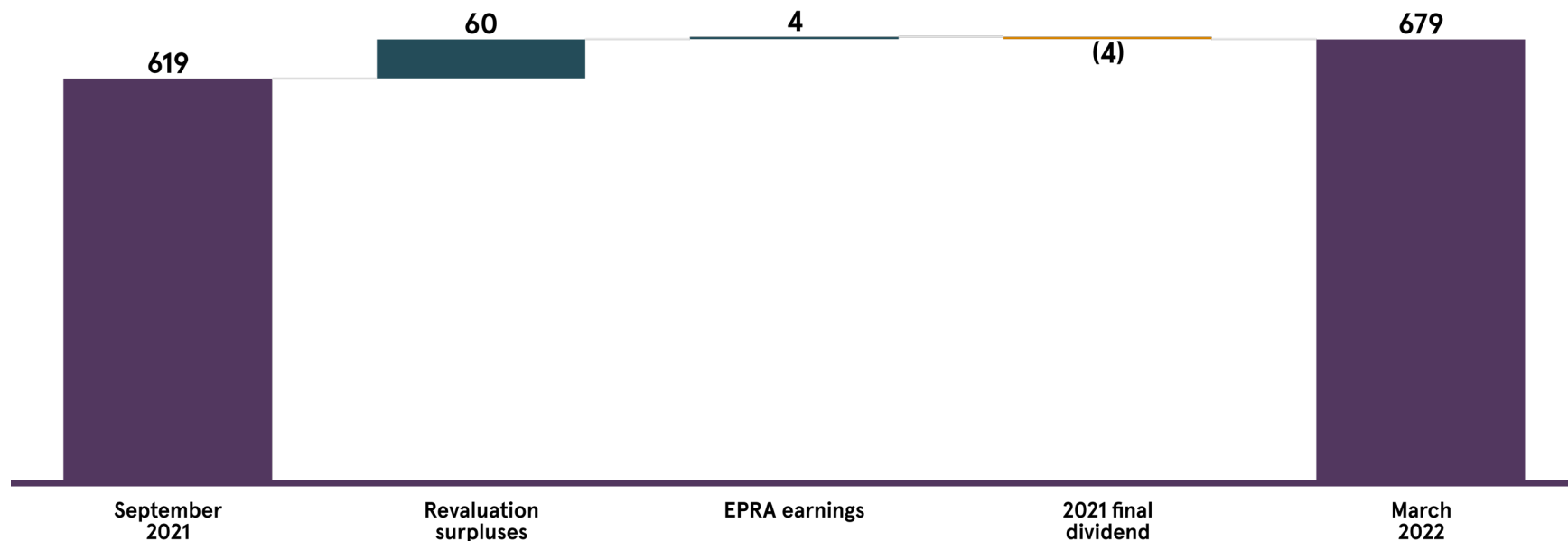
- Buoyancy of the West End residential investment market
- ERV increase: 11.9%, reversing all pandemic decline in 6 months (LfL)
- Average capital value of our apartments is £1,500 per sq. ft.



## EPRA NTA per share: +9.7%

Driven by revaluation surpluses

Pence per share



## Finance

### ■ Uncommitted resources at 31 March 2022: £276m

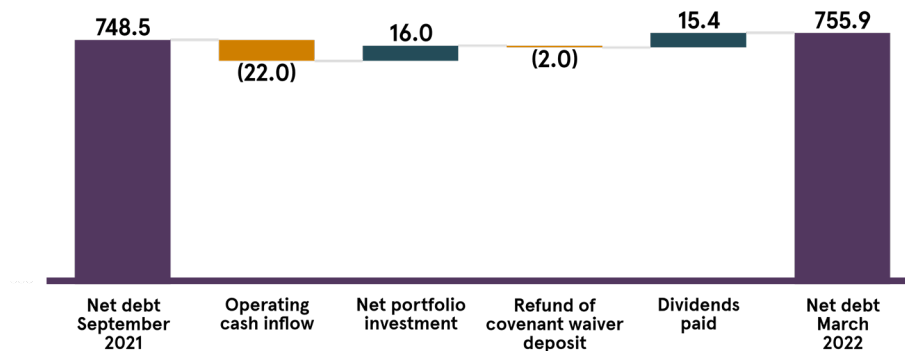
- Subsequent purchase of 92-104 Berwick Street (£27.5m, excl. costs)

### ■ Earliest maturity Feb-23: £100m undrawn facility

### ■ LTV: 23.2%, down 1.7 ppts due to valuation growth

### ■ Compliant with all debt covenants

Net debt  
£m



	31 March 2022 £m	30 Sept 2021 £m
<b>Resources</b>		
Cash	203.9	211.3
Undrawn RCF	100.0	100.0
<b>Available resources</b>	<b>303.9</b>	<b>311.3</b>
Commitments <sup>1</sup>	(27.8)	(18.8)
<b>Uncommitted resources</b>	<b>276.1</b>	<b>292.5</b>
<b>Debt</b>		
Net debt	755.9	748.5
Loan-to-value	23.2%	24.9%
Weighted average maturity	7.5 years	8.0 years
Blended cost of debt <sup>2</sup>	3.1%	3.1%

1. At 31 March 2022: excludes acquisition of 92-104 Berwick Street, contracted since 1 April 2022

2. Including non-utilisation fees on undrawn bank facilities

# **Operational update**

## Hospitality & leisure

### ■ Strong recovery in trading

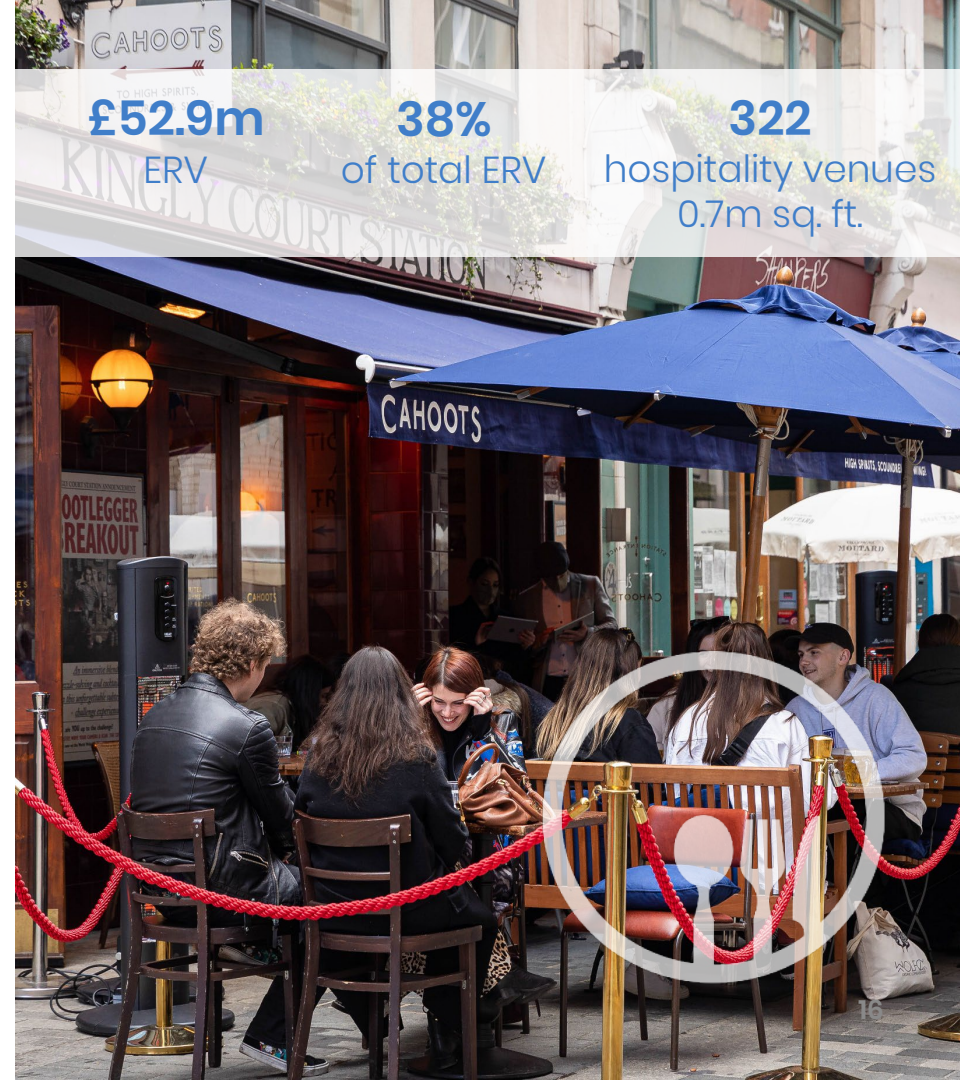
- Omicron concerns impacted Christmas/New Year trading (7 weeks)
- Trade in April on average 9% above pre-Covid levels

### ■ Occupier demand remains strong

- Limited space available: 7 cafés and restaurants at 31 March 2022 (ERV: £0.5m)

### ■ Concluded lettings and renewals (rental value: £3.6m), 7.6% ahead of 9/21 ERV

- Rent reviews with a rental value of £2.3m agreed 20.0% ahead of previous rents





## A selection of hospitality openings in H1 2022



Lisboeta



The Ganton Arms



The Patate



St Martin's House



Slim Chickens



Kung Fu Noodle



MoMoMo



Yole



marsha



Black Horse



Kanada-Ya



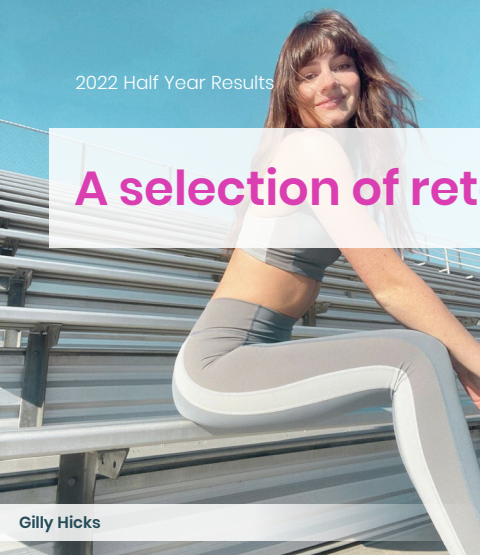
## Retail

- Trading and sentiment improving
  - Trade in April on average 4% above pre-Covid levels
- Strong occupier interest continues
  - International and domestic interest
  - Store profitability key – busy locations/smaller, affordable space
  - Workwear fashion replacing “business formal”
  - Affordable ethical retail growing – jewellery/vintage and re-sale fashion
- Lettings and renewals (rental value: £6.5m) concluded 6.8% ahead of 9/21 ERV
  - Leases now commonly structured on a fixed base and rising rent to ERV over two years, rather than turnover-based
  - Available to let at 31.3.22: 17 shops (ERV: £1.7m)





## A selection of retail lettings in H1 2022



Gilly Hicks



Pop Mart



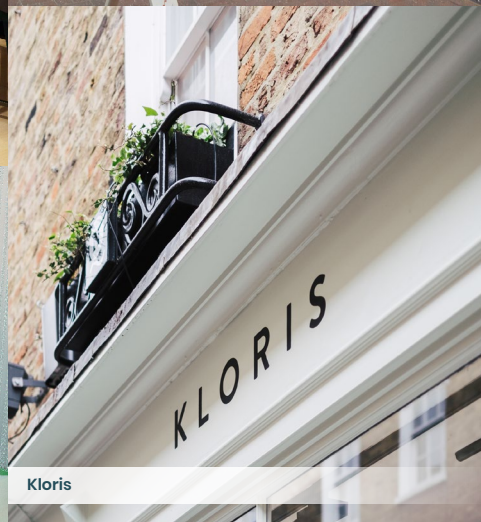
DAI



Nicce



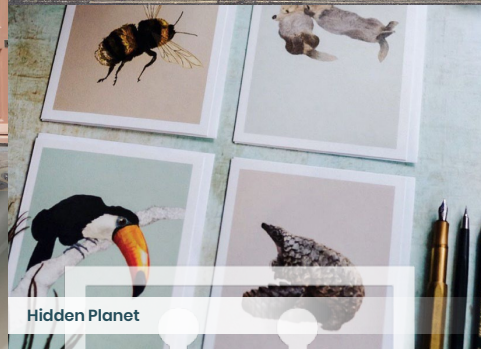
Astrid & Miyu



Kloris



Han Kjøbenhavn



Hidden Planet



Colorful Standard



MATE. Bike



## Offices

### ■ Strong demand for office space

- Particularly strong for highest quality office suites
- Enquiries from existing occupiers for additional or higher specification space

### ■ “Assemble” fitted product continues to be popular

- New all-inclusive leasing package for small space (< 1,000 sq. ft.) to be launched

### ■ Concluded lettings and renewals (rental value: £3.2m) up 3.8% against 9/21 ERV

- Rent reviews of £0.5m (+26.9% against previous rents)
- Available to let at 31.3.22: 22 office suites (ERV: £1.3m)

£30.0m

ERV

21%

of total ERV

312

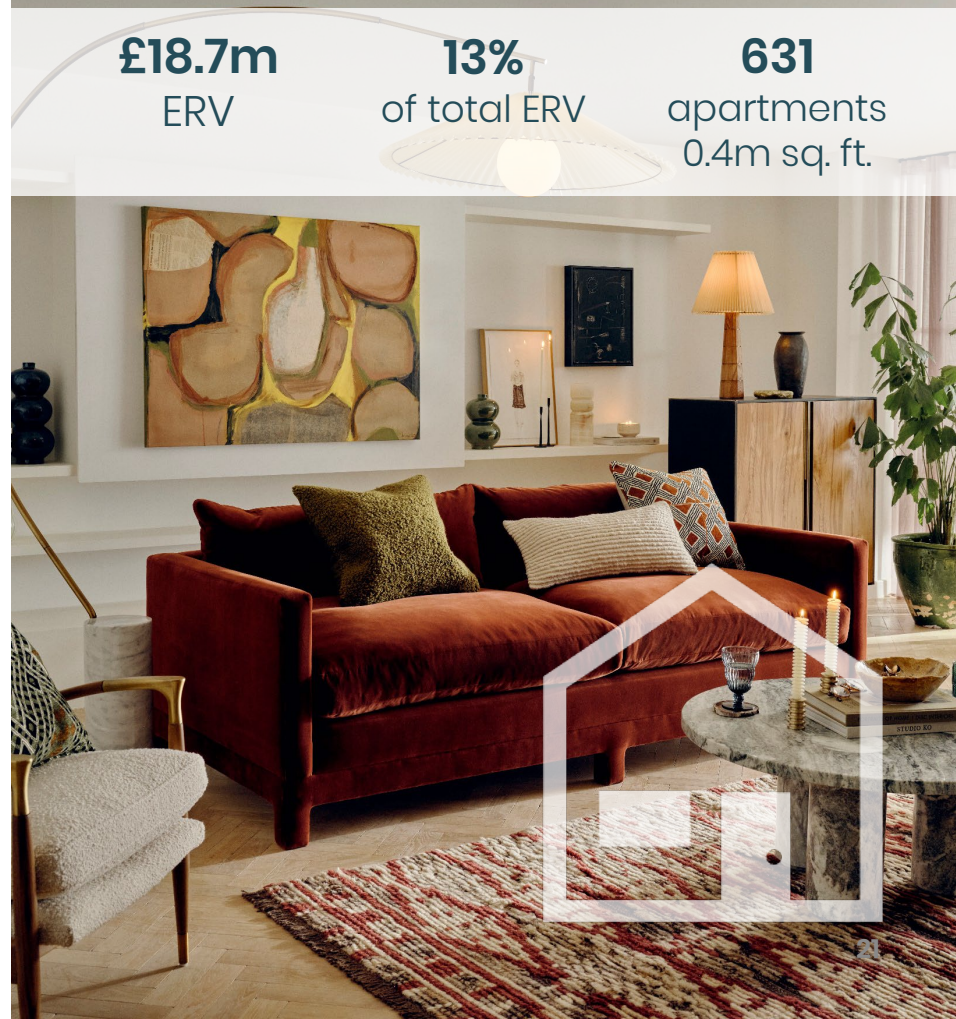
office suites  
0.4m sq. ft.





## Residential

- Sustained demand across the West End continues
  - Apartments typically go under offer within days
  - Rental levels have now recovered to above pre-pandemic levels
- Completed 81 lettings in H1
  - Rents achieved +6.2% against previous rents
  - Performance accelerated in Q2 (lettings on average +11.5% vs previous rents)
- Just three apartments available to let at 31 March 2022
- Trialling furnished apartments at 72 Broadwick Street



## Actively securing vacant possession to accelerate schemes

- Adapting and repurposing space to meet ever-changing occupier expectations
- Improving environmental performance
- Schemes across 180,000 sq. ft. at 31.3.22 (over 9% of floorspace)
  - Including new schemes at 5-7 Carnaby Street and 2-4 Kingly Street
- £16.6m of capital expenditure in the period
- Continuing to invest in public realm improvements

Shaftesbury





## 72 Broadwick Street

- Practical completion imminent
- Equinox letting not now proceeding; 32,750 sq. ft. over two floors will now be marketed as office use
  - Estimated incremental cost: £4.9m but higher potential income
- 4<sup>th</sup> floor office (17,500 sq. ft.) now let
- 1<sup>st</sup> floor office (9,000 sq. ft.) being fitted out for immediate occupation
- 15 apartments to be let furnished; marketing June 2022
- Basement hospitality space under offer
- Targeting BREEAM Excellent rating
- Building includes a number of sustainability features



## Five strategic acquisitions and two selective disposals

- Five buildings acquired during the period in Covent Garden, Chinatown and Fitzrovia for £19.6m (including acquisition costs)
- 200-year leasehold interest at 92-104 Berwick Street acquired in May 2022 for £27.5 million (excluding purchase costs)
  - Takes our ownership to over 50% of active frontages on Berwick Street
- Two non-core buildings sold in the period for gross proceeds of £11.4m
  - 9.6% above 30 September 2021 book value



92-104 Berwick Street (CGI)



# | Sustainability

# Sustainability

- Refreshed strategy and Net Zero Carbon 2030 commitment launched in November 2021
- Focus on re-use and repurposing buildings
  - Retaining original structure wherever possible
  - Ambitious environmental and amenity improvements
- Rolling programme of improvements to meet stringent new energy performance standards
- Increasing occupier engagement to improve their environmental impacts
- Expect modest additional annual expenditure to achieve our targets
- Continuing support for local communities and broad stakeholder engagement



## ■ Outlook



## Complex macro challenges ahead

- Common to UK and many economies
  - Long-term implications of Russia's invasion of Ukraine
  - Inflationary pressures, supply chain issues and staff shortages; growth outlook turning negative
  - Higher taxation and repayment of government pandemic support
  - Interest rates rising
- London and the West End cannot be completely sheltered from these headwinds
- Global status, appeal and broad-based, dynamic economies should provide a considerable degree of protection, which few other locations can match





## Outlook

- Unrivalled features and appeal of London and the West End
  - Strong domestic footfall
  - Elizabeth Line expected to have significant long-term impact
  - Recovery of international leisure and business travel now underway
- West End remains a sought-after location for domestic and international occupiers
  - Busiest locations for footfall-reliant businesses
  - Lively locations an important factor for office occupiers
  - A great place to live!
- Decisive actions we took in response to the pandemic has enabled our locations to bounce back quickly
- Our reputation for long-term, responsible stewardship and patient curation which delivers distinctive, affordable locations an important factor in businesses choosing Shaftesbury





An aerial night photograph of London, showing a dense urban landscape with numerous illuminated buildings and streets. The Shard is visible in the distance, and the London Eye is on the right side. The text is overlaid in the center of the image.

**Revival in confidence and growth already providing a firm foundation for the return to long-term prosperity for the West End and our exceptional portfolio**

# Appendices

Portfolio & valuation  
Financial

## Our portfolio by use



### Hospitality & leisure



### Retail



### Offices



### Residential

### Total

Valuation (£m)	1,216	880	596	570	3,262
Annualised current income (£m) <sup>1</sup>	42.9	30.1	18.3	15.9	107.2
ERV (£m)	52.9	39.3	30.0	18.7	140.9
Topped up initial yield	3.7%	3.7%	3.1%	N/A	3.3%
Reversionary yield	4.1%	4.2%	4.5%	2.4%	3.9%
LfL valuation movement	+7.8%	+7.1%	+8.6%	+6.4%	+7.5%
LfL ERV movement	+6.4%	+5.9%	+4.0%	+11.1%	+6.4%
% of total fair value	37%	27%	18%	18%	100%
% of ERV	38%	28%	21%	13%	100%
Average ERV (£ psf)	76	89	67	49	72
WAULT (years)	7.9	3.2	2.4	Note 2	
Area (sq. ft. m)	0.7	0.4	0.4	0.4 <sup>3</sup>	1.9
Units	322	291	312	631 <sup>3</sup>	

1. Including estimated turnover related rents

2. Residential typically let on three-year assured shorthold tenancies with rolling two-month break options after the first six months

3. Excluding apartments which are sold off on long leases, covering approximately 224,000 sq. ft.



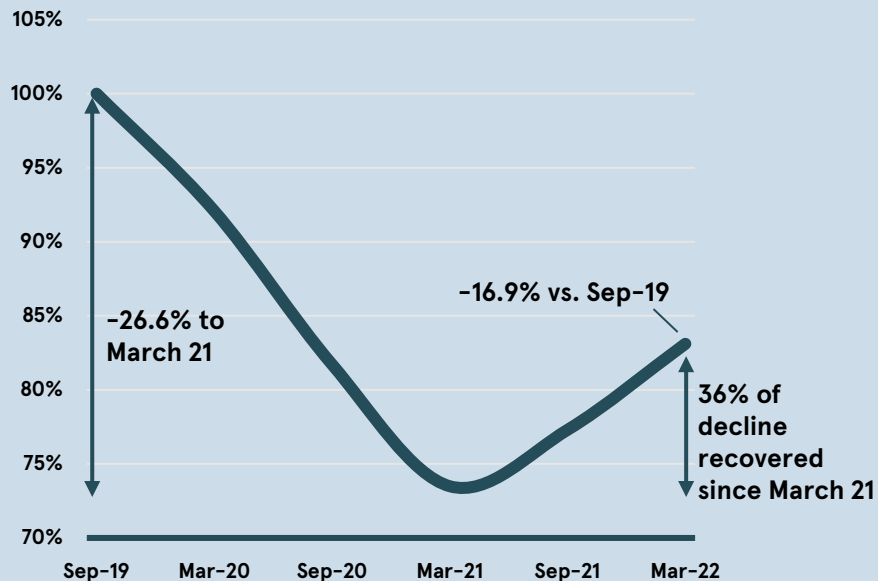
## Valuation summary by village

	Valuation £m	LfL valuation growth (6 months)	% of portfolio	Annualised current income £m	ERV £m
Carnaby	1,281	+10.7%	39%	39.2	59.0
Covent Garden	848	+4.9%	26%	27.6	35.1
Chinatown	731	+5.1%	23%	27.1	29.7
Soho	270	+8.0%	8%	9.5	11.5
Fitzrovia	132	+7.1%	4%	3.8	5.6
<b>Wholly-owned portfolio</b>	<b>3,262</b>	<b>+7.5%</b>	<b>100%</b>	<b>107.2</b>	<b>140.9</b>
Longmartin joint venture (our 50%)	173	+4.0%		6.3	8.5

## Portfolio valuation recovery tracker

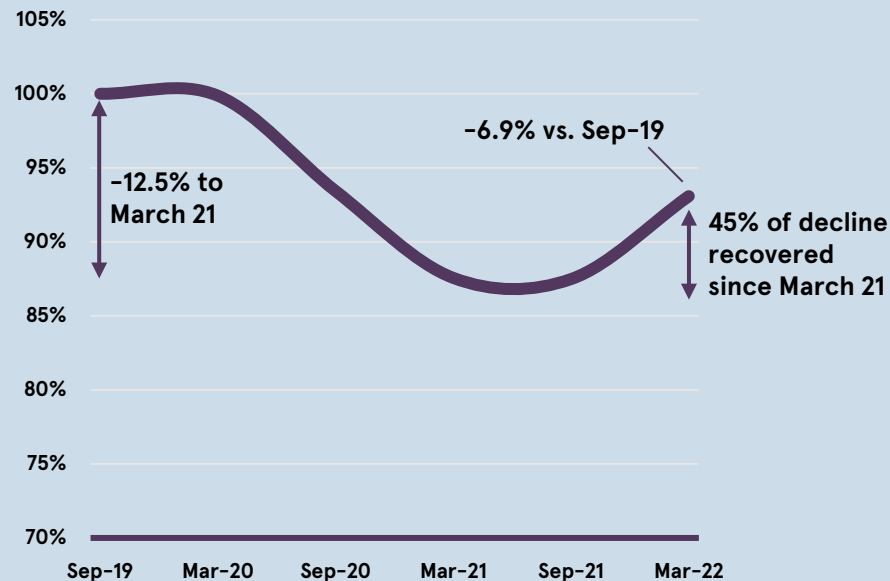
### LfL valuation growth/decline

(Indexed: Sep-19 = 100%)



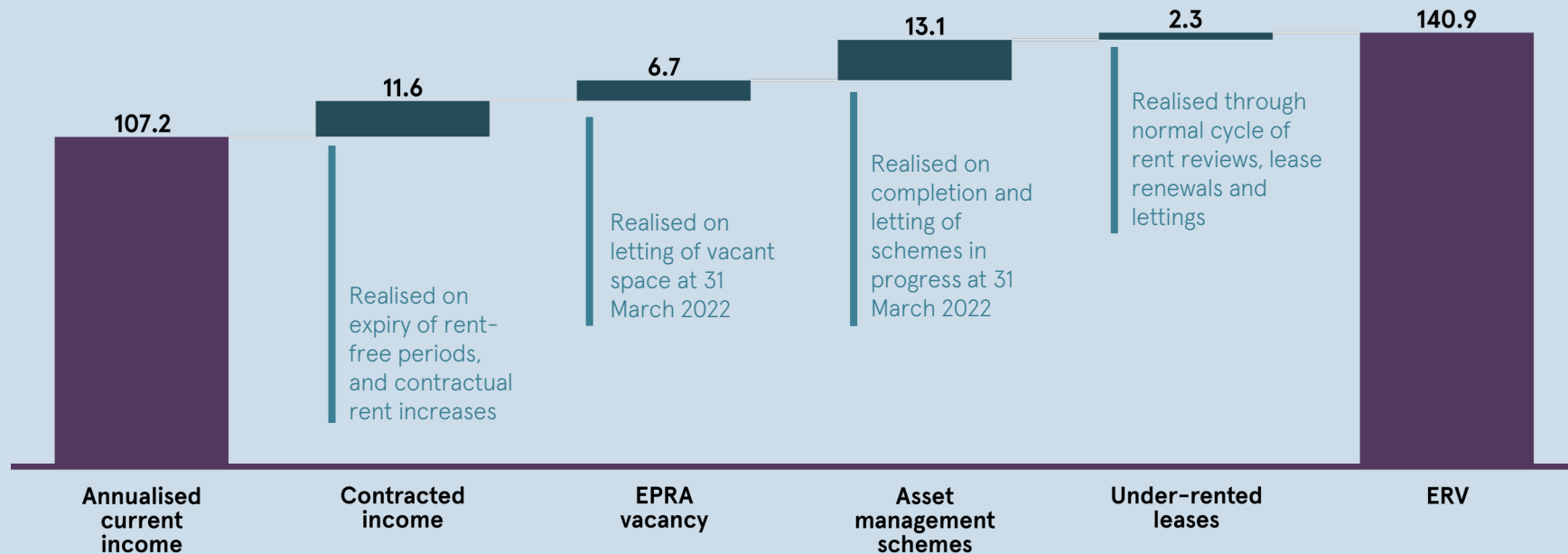
### LfL ERV growth/decline

(Indexed: Sep-19 = 100%)

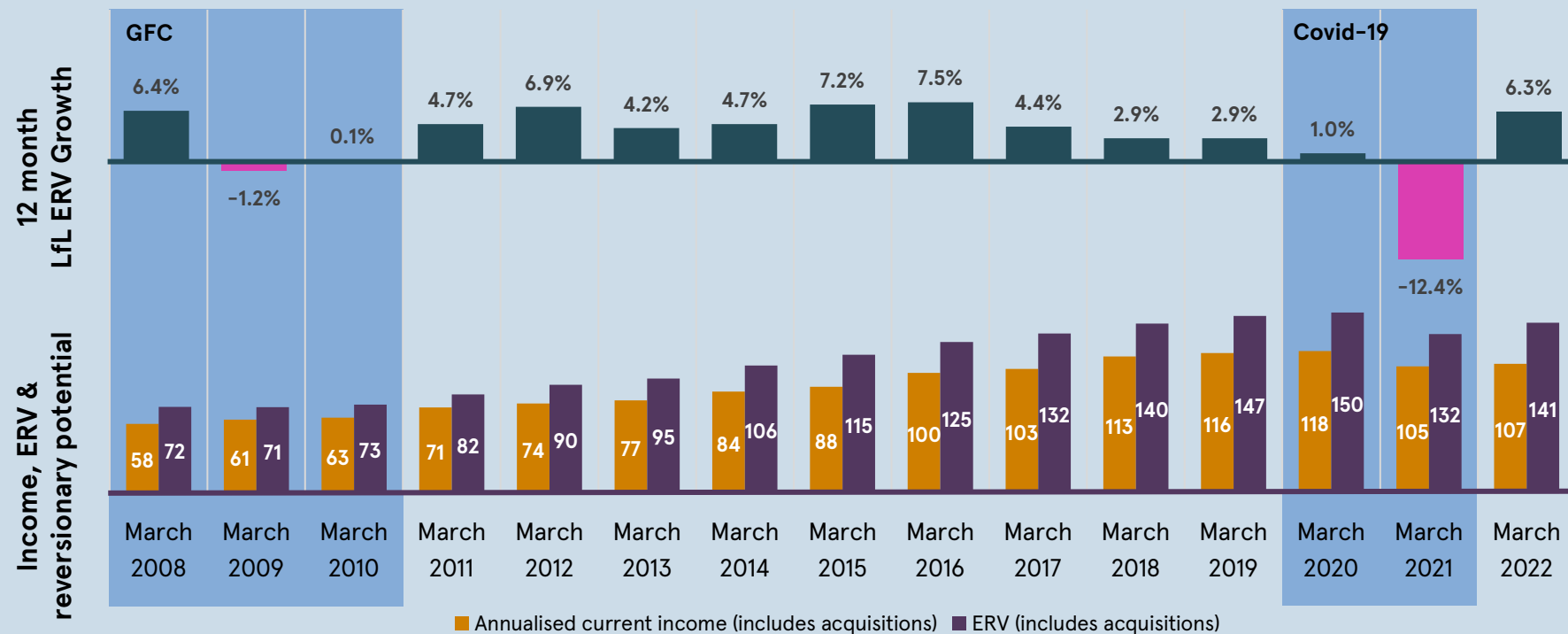


## £33.7m of reversionary potential; portfolio reversion now positive

£m



## Historical reversionary potential and ERV growth





## EPRA vacancy at 31 March 2022

### Available to let space

	Hospitality & leisure	Retail	Offices	Residential	Total	% of total ERV
<b>ERV (£m)</b>						
Available	0.5	0.9	1.3	0.1	2.8	2.0%
Temporary lettings	-	0.8	-	-	0.8	0.6%
<b>31.3.22</b>	<b>0.5</b>	<b>1.7</b>	<b>1.3</b>	<b>0.1</b>	<b>3.6</b>	<b>2.6%</b>
30.9.21	0.6	2.0	1.3	-	3.9	2.9%
<b>Area ('000 sq. ft.)</b>						
<b>31.3.22</b>	<b>7</b>	<b>19</b>	<b>20</b>	<b>2</b>	<b>48</b>	
30.9.21	6	25	22	-	53	
<b>Number</b>						
<b>31.3.22</b>	<b>7</b>	<b>17</b>	<b>22</b>	<b>3</b>	<b>49</b>	
30.9.21	6	20	23	-	49	

## EPRA vacancy at 31 March 2022

### Under offer space

	Hospitality & leisure	Retail	Offices	Residential	Total	% of total ERV
<b>ERV (£m)</b>						
<b>31.3.22</b>	<b>0.9</b>	<b>1.0</b>	<b>1.0</b>	<b>0.2</b>	<b>3.1</b>	<b>2.1%</b>
30.9.21	1.5	1.8	0.6	0.2	4.1	3.1%
<b>Area ('000 sq. ft.)</b>						
<b>31.3.22</b>	<b>12</b>	<b>10</b>	<b>14</b>	<b>4</b>	<b>40</b>	
30.9.21	24	18	9	6	57	
<b>Number</b>						
<b>31.3.22</b>	<b>6</b>	<b>6</b>	<b>13</b>	<b>6</b>	<b>31</b>	
30.9.21	10	14	11	10	45	

## Development vacancy at 31 March 2022

### Space held for or undergoing refurbishment

	Hospitality & leisure	Retail	Offices	Residential	Total	% of total ERV
<b>ERV (£m)</b>						
Under offer	-	-	1.8	-	1.8	1.3%
Under development	-	-	3.4	0.7	4.1	2.9%
72 Broadwick Street <sup>1</sup>	-	-	5.2	0.7	5.9	4.2%
Other schemes	1.6	1.2	3.3	1.1	7.2	5.1%
<b>31.3.22</b>	<b>1.6</b>	<b>1.2</b>	<b>8.5</b>	<b>1.8</b>	<b>13.1</b>	<b>9.3%</b>
30.9.21	3.4	1.1	5.9	1.4	11.8	8.9%
<b>Area ('000 sq. ft.)</b>						
72 Broadwick Street <sup>1</sup>	-	-	60	10	70	
Other schemes	21	18	50	21	110	
<b>31.3.22</b>	<b>21</b>	<b>18</b>	<b>110</b>	<b>31</b>	<b>180</b>	
30.9.21	45	17	84	24	170	

1. Since 30.9.21, we have reclassified £2.6m (32,750 sq. ft.) from hospitality & leisure to office at 72 Broadwick Street

## EPRA earnings

	6 months to 31 March 2022	6 months to 31 March 2021	Year to 30 September 2021
	£m	£m	£m
Rental income <sup>1</sup>	54.5	48.9	105.0
Provisions for expected credit losses	(2.2)	(10.6)	(17.7)
Other property costs <sup>1</sup>	(11.2)	(11.8)	(22.6)
<b>Net property income</b>	<b>41.1</b>	<b>26.5</b>	<b>64.7</b>
Administrative expenses	(11.2)	(9.3)	(21.6)
	<b>29.9</b>	<b>17.2</b>	<b>43.1</b>
Net finance costs	(14.9)	(15.3)	(30.2)
Share of Longmartin JV profit before tax <sup>2</sup>	0.8	0.3	0.6
<b>Recurring profit before tax</b>	<b>15.8</b>	<b>2.2</b>	<b>13.5</b>
Share of Longmartin JV current tax	(0.2)	(0.1)	(0.2)
<b>EPRA earnings</b>	<b>15.6</b>	<b>2.1</b>	<b>13.3</b>

1. Net of recoverable service charge costs

2. After adjusting for revaluation deficit and deferred tax



## Covid-adjusted EPRA earnings

	6 months to 31 March 2022	6 months to 31 March 2021	Year to 30 September 2021
	£m	£m	£m
<b>EPRA earnings</b>	<b>15.6</b>	<b>2.1</b>	<b>13.3</b>
Amortisation/(income recognised) for tenant waivers	3.2	(15.6)	(22.4)
Movement in associated impairment provisions and write-offs	(0.4)	2.9	1.7
<b>Covid-adjusted EPRA earnings/(loss)</b>	<b>18.4</b>	<b>(10.6)</b>	<b>(7.4)</b>

## EPRA net asset value measures

	31 March 2022			30 September 2021		
	EPRA NRV £m	EPRA NTA £m	EPRA NDV £m	EPRA NRV £m	EPRA NTA £m	EPRA NDV £m
IFRS net assets	2,604.8	2,604.8	2,604.8	2,372.7	2,372.7	2,372.7
Dilutive effect of share options <sup>1</sup>	0.7	0.7	0.7	0.8	0.8	0.8
Deferred tax <sup>2</sup>	10.4	10.4	-	8.6	8.6	-
Difference between fair value and carrying value of debt:						
Secured term loans <sup>3</sup>	-	-	(27.4)	-	-	(51.5)
Mortgage bonds	-	-	26.7	-	-	(1.1)
Investment property purchasers' costs	230.9	-	-	213.3	-	-
<b>Total</b>	<b>2,846.8</b>	<b>2,615.9</b>	<b>2,604.8</b>	<b>2,595.4</b>	<b>2,382.1</b>	<b>2,320.9</b>
Number of diluted shares (m)	385.4	385.4	385.4	385.0	385.0	385.0
<b>Diluted net assets per share (£)</b>	<b>7.39</b>	<b>6.79</b>	<b>6.76</b>	<b>6.74</b>	<b>6.19</b>	<b>6.03</b>

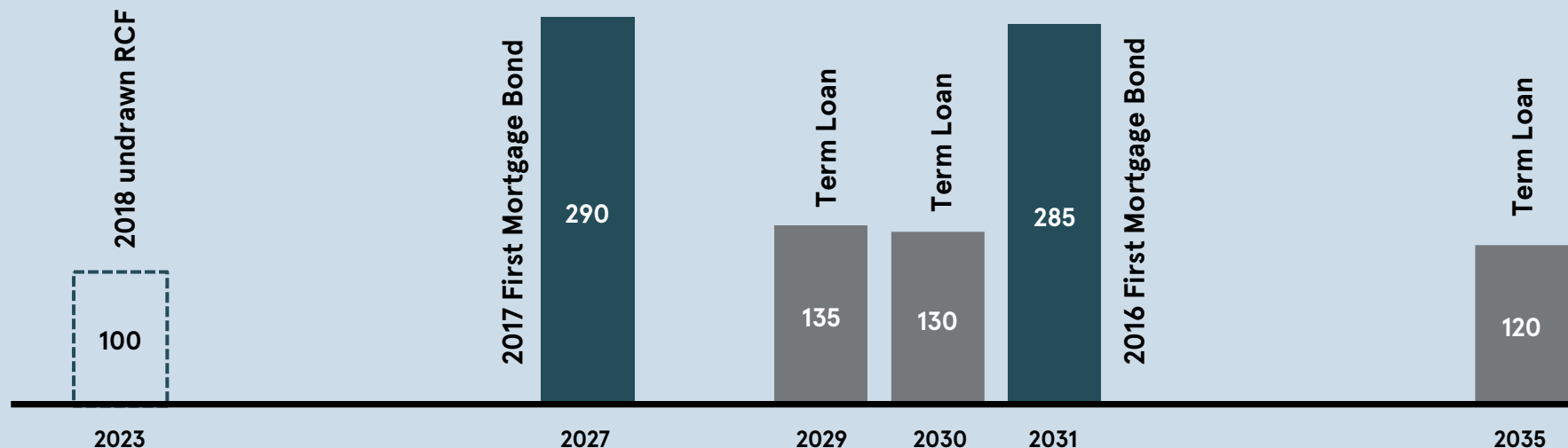
1. Increase in shareholders' equity which would arise on the exercise of share options

2. Our 50% share of deferred tax in the joint venture.

3. Includes the wholly-owned Group's secured term loans and our 50% share of secured term loans in the joint venture

## Debt maturity profile (£m)

Weighted average maturity of debt facilities: 7.5 years<sup>1</sup>



1. Excluding Longmartin non-recourse debt; including undrawn £100m RCF



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