

2023 Annual Results 29 February 2024

Investing to create thriving destinations in London's West End where people enjoy visiting, working and living



Clear purpose, strategy and priorities

Delivering financial performance

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GARDEN

Excellent operating performance

To the N

Wellpositioned to drive total returns

and me



Clear purpose, strategy and priorities

SHAFTESBUR CAPLTAL

A year of significant progress

Strong performance across the business

- High footfall, customer sales +10% year-on-year
- Significant growth in ERV and annualised rents
- Recurring cost savings well ahead of target
- Asset disposals ahead of valuation
- Early refinancing completed
- Progressive dividend; +10% vs H1 2023

Excellent progress on integration

• Renewed purpose, culture and values

Medium-term targets¹

- 5-7% rental growth
- 7-9% total property return
- 8-10% total accounting return

1. Annualised growth rates over 3 to 5 years, assuming stable cap rates



Our strategy

To deliver long-term income and value growth from our unique portfolio of properties through investment, curation and responsible stewardship

Creative and active approach

Place our customers at the heart of the business

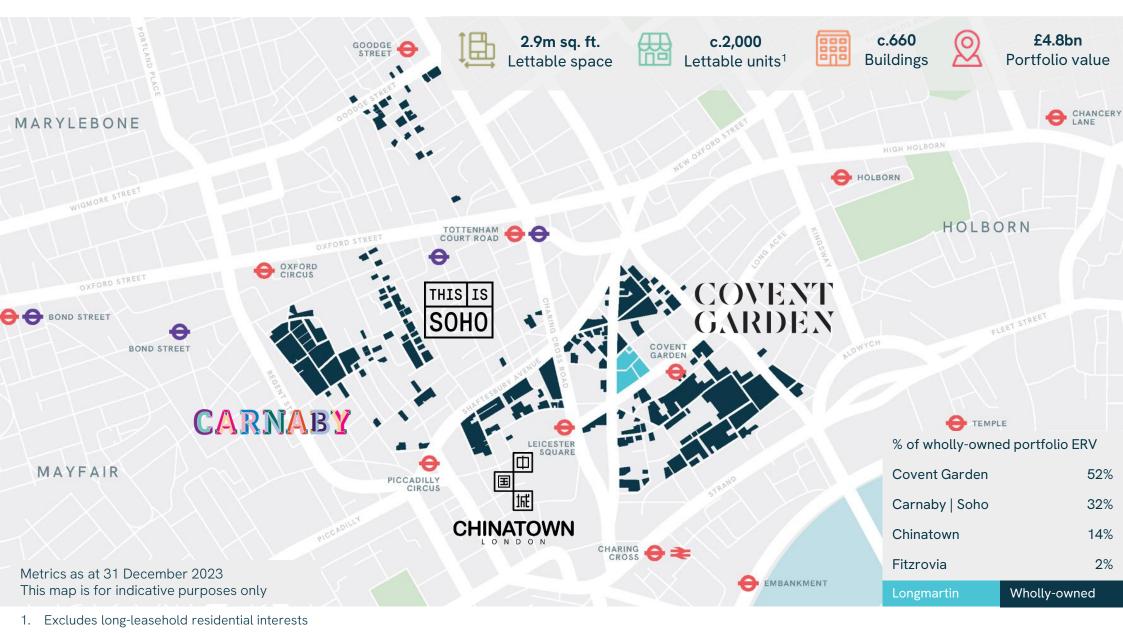
Disciplined financial management

Sustainable and community minded

Benefitting all stakeholders and contributing to the success of the West End



Investing in and managing iconic destinations located in the heart of the West End



SHAFTESBURY CAPITAL

London, a leading global city

Unrivalled appeal and features

Attractive growth prospects

- Leading European city for foreign direct investment
- Continued international visitor growth projected

West End has an unrivalled concentration of entertainment and cultural attractions

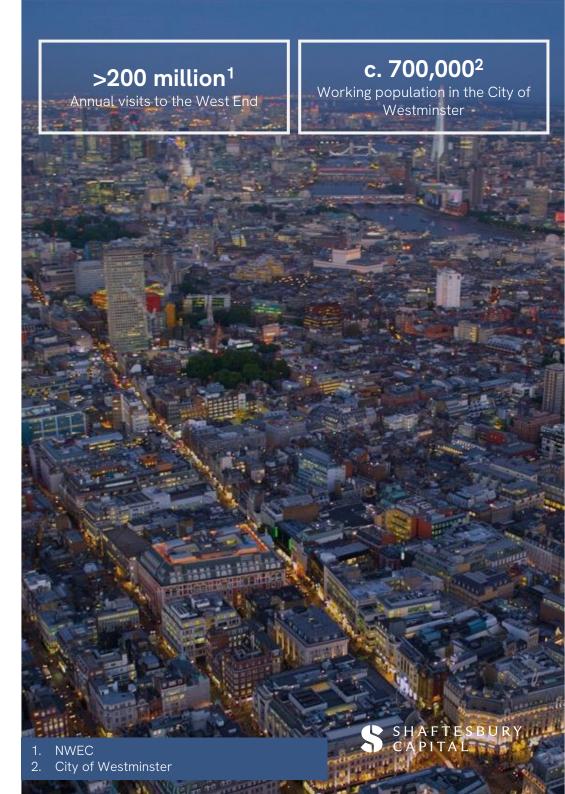
- Wide variety of retail, hospitality and leisure experiences in high footfall locations
- Seven-days-a-week trading environment

Excellent connectivity

 Elizabeth Line enhancing footfall into the West End

Resilient, stable yields through cycles

- Adaptable mixed-use portfolio with low capital requirements
- Long history of sustained demand



Group headline financials

A year of performance and progress

Strong leasing activity delivering rental growth

• Significant evidence (526 leasing transactions; 10% ahead of Dec 22 ERV)

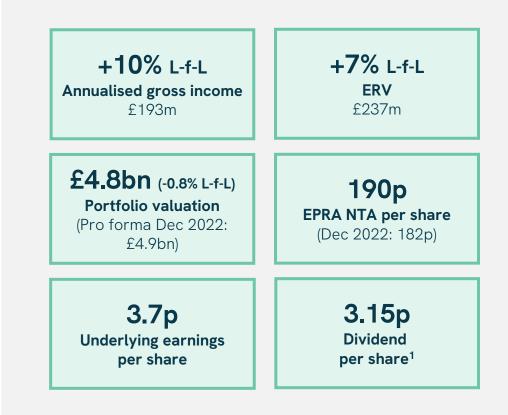
Progression in underlying and cash earnings

Robust balance sheet

- Low leverage; EPRA LTV 31%
- High liquidity **£486m**

Active asset rotation

- £145m disposals to date, 8% ahead of valuation
- Target acquisition opportunities identified



1. Interim dividend 1.5p and final dividend 1.65p per share



Delivering financial performance

CARNABY STREET W 

COME TO

Growth in underlying earnings

	H1 2023 £m1	H2 2023 £m	2023 £m
Rental income	78.0	101.9	179.9
Property costs	(14.6)	(18.3)	(32.9)
Net rental income	63.4	83.6	147.0
Other income	2.6	0.1	2.7
Administration costs	(17.9)	(21.4)	(39.3)
Net finance costs	(21.5)	(30.4)	(51.9)
Share of associate profit	0.9	1.2	2.1
Taxation	-	(0.2)	(0.2)
Underlying earnings	27.5	32.9	60.4

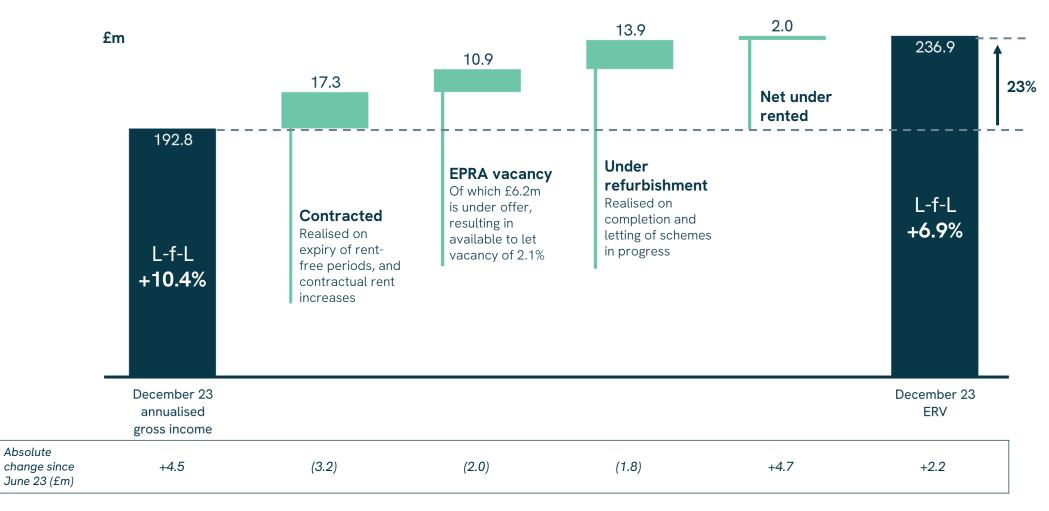
Underlying earnings per share 3.7p	Dividend per share	3.15p
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The pro forma combined full year underlying rental income for 2023 was £200.6 million. The pro forma combined full year underlying earnings was £62.8 million (3.4 pence per Shaftesbury Capital share).

1. H1 2023 figures include legacy Shaftesbury PLC from 6 March 2023 and legacy Capco for the 6-month period to 30 June 2023. It includes the Shaftesbury PLC dividend of £2.6m received in February 2023 prior to merger completion



Significant reversionary potential



Relates to the wholly-owned portfolio only £5.8 million of ERV was disposed of during the year



Clear focus on enhancing margin

Growing rental income

 Significant reversionary potential as well as the opportunity to grow rents in line with our medium-term targets

Enhancing gross margin

• Further opportunities from scale, more holistic approach and being a partner of choice

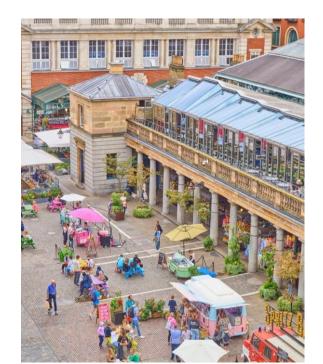
Reducing administration costs

- Cost inflation more than offset by operating efficiencies
- Expected total synergies of £16m, well ahead of initial guidance of £12m

EPRA cost ratio¹ of 40% and targeted to improve towards 30%

1. Adjusted Company cost ratio











EPRA balance sheet

	2023 £m 31 Dec	2023 £m 30 Jun	2022¹ £m 31 Dec	2022 £m 31 Dec
			Pro forma	
Property portfolio	4,760	4,865	4,829	1,715
Investment in joint ventures and associates	83	84	87	-
Financial assets at fair value ²	-	-	-	357
Net debt	(1,499)	(1,554)	(1,488)	(634)
Other ³	136	159	98	124
Net assets	3,480	3,554	3,526	1,562
EPRA net tangible assets	3,479	3,541	3,526	1,552
EPRA net tangible assets per share (pence) ⁴	190	194	193	182

1. Pro forma reflects 31 December 2022 reported metrics with completion adjustments. Refer to the 2023 Annual Results Press Release for further information

2. Relates to Capco's investment in Shaftesbury PLC shares pre-merger

3. Includes fair value assessment of Shaftesbury PLC debt on completion of the merger, which resulted in a 2.6 pence uplift in EPRA NTA

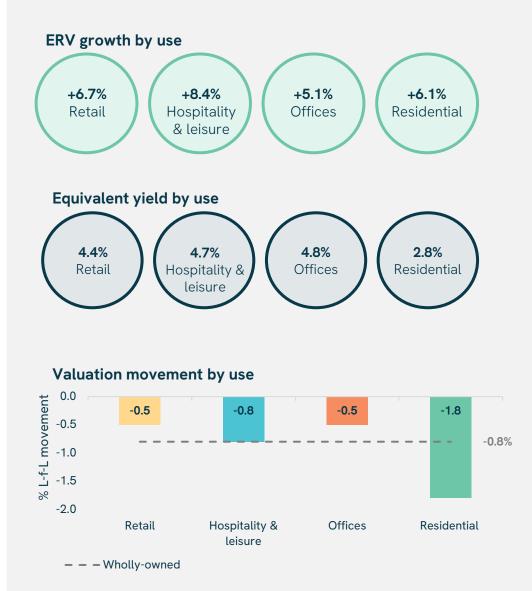
4. Refer to page 44 for the EPRA NTA per share movement



Valuation driven by strong ERV growth and some yield movement

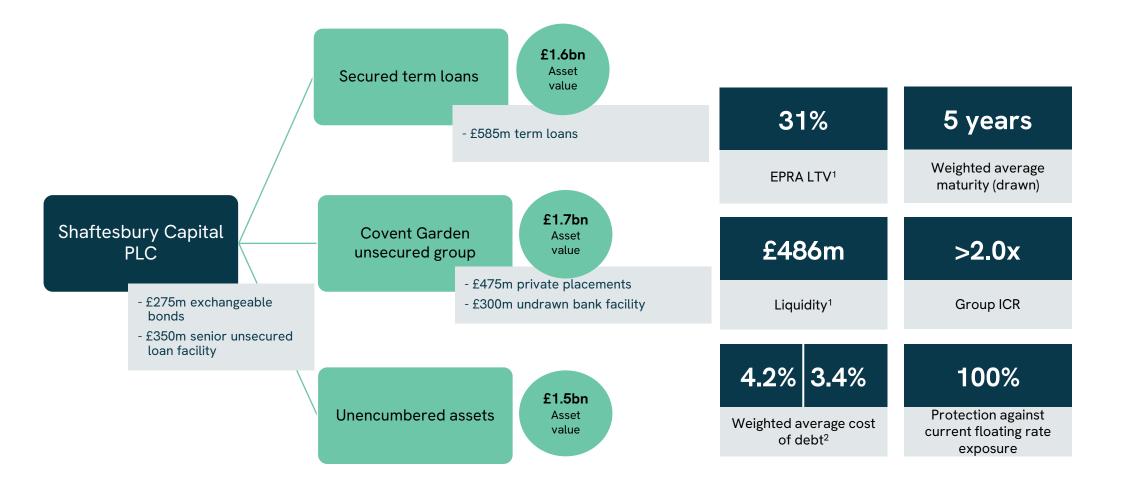
Valuation	£4.8bn
L-f-L valuation movement	-0.8%
H1	+0.2%
H2	-1.0%
ERV	£236.9m
L-f-L ERV growth	+6.9%
H1	+3.3%
H2	+3.6%
Equivalent yield	4.34% ¹ (+26 bps)
H1	+10 bps
H2	+16 bps

1. Commercial equivalent yield 4.58% (excluding the residential portfolio)





Strong balance sheet and debt metrics



Note: Excludes Longmartin (which has £60 million of term debt, our share) and Lillie Square JV (£7.9 million net cash)

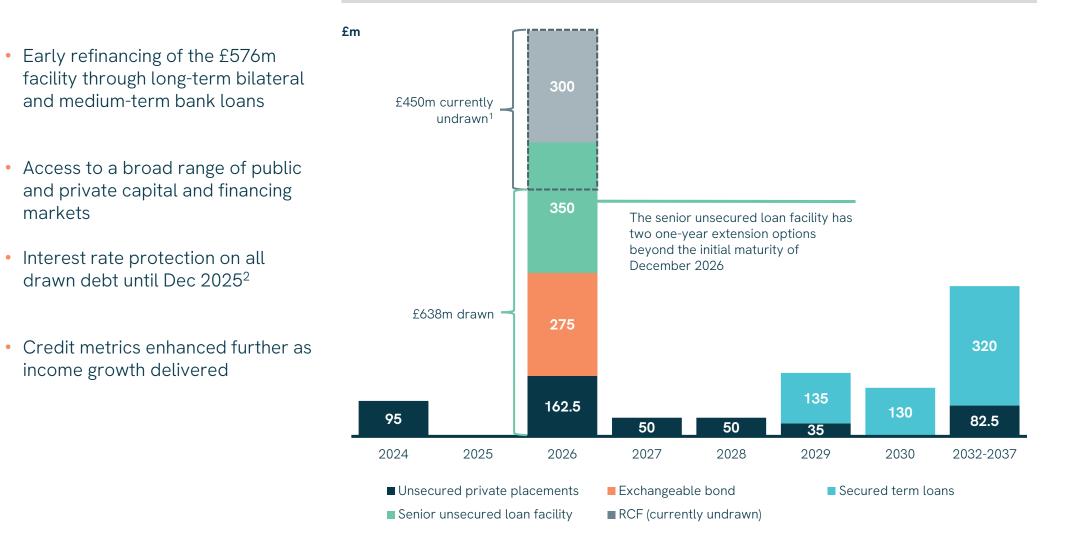
- 1. Including year-end cash of £185.7 million
- 2. Current weighted average cash cost of debt is 4.2 per cent and 3.4 per cent after taking account of interest income on cash deposits and the benefit of interest rate caps and collars





Diversified sources of funding





- 1. £150 million of revolving debt paid down in Feb-24 using disposal proceeds and Group cash reserves
- 2. £350m of SONIA exposure capped at 2.3% (2024) and £250m capped at 3.0% (2025)

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Access to significant liquidity



Dec 23

1. Pro forma liquidity is £542 million (adjusted for 2024 disposal proceeds)

2. Closing cash excludes £14.5 million of tenant deposits



Key financial priorities and metrics

Rental growth prospects

- Medium-term rental growth target of 5–7% p.a.
- Capturing reversion and growing NRI at least in line with ERV

Operating efficiencies

• Rigorous management of irrecoverable property costs and admin costs, to reduce EPRA cost ratio towards 30%

Investment activity

- Average annual capex of c.1% of portfolio value
- Capital recycling of 5% of portfolio value initially
- Positioned for acquisition opportunities

Capital management

- Evolving the capital structure and maintaining a strong balance sheet
- Access to significant liquidity
- Target enhanced leverage metrics





























Strong leasing momentum throughout 2023 Strategy translating into performance





Retail

Continued polarisation of demand to vibrant locations with high amenity value

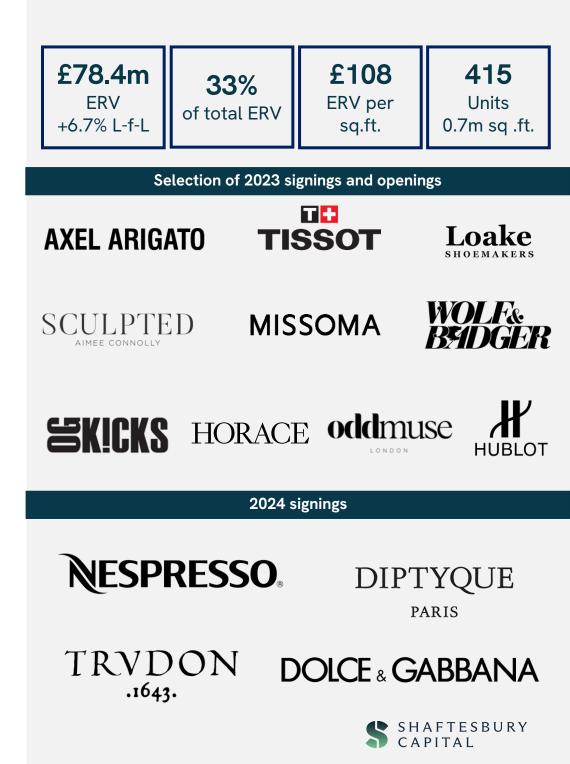
- Strong leasing activity and pipeline
- Customer sales on average 10% ahead of 2022 levels

Emphasis on brand selection to generate higher productivity

Progress on cross locational signings

84 new lettings and renewals: £11.6m; +9.3% vs Dec-22 ERV

 Rent reviews: £2.7m; +7.9% vs previous passing rents



Significant opportunity to grow rents Retail ITZA rental tones by street

- Average SHC Zone A retail rents significantly below West End average
- Broad range of price points
- Affordable rent to sales across portfolio
- A. James Street
- B. Royal Opera House Arcade
- C. Covent Garden Market
- D. King Street
- E. Floral Street
- F. Long Acre
- G. Neal Street
- H. Monmouth Street
- I. Berwick Street
- J. Foubert's Place West
- K. Carnaby Street





Hospitality & leisure

Robust customer and consumer demand across a range of price points

• High occupancy, 0.6% of ERV available to let

Strong trading prospects

- 13 new concepts introduced in Covent Garden from casual to luxury dining
- Evolving Kingly Court, introducing new concepts including Donia and Liu Xiaomian
- Strong demand across our increasingly popular Chinatown portfolio; high rate of renewals

37 new lettings and renewals: £4.7m; +14.1% vs Dec-22 ERV

 Rent reviews: £11.6m; +9.8% vs previous passing rents 





Notto, Henrietta St



Offices

Good demand for high quality space in vibrant locations

- Increasing number of occupiers moving from other
 London locations
- Attracted to high amenity value and excellent environment credentials
- >£100 psf rents established on new prime space
- High occupancy, 0.8% of ERV available to let

67 new lettings and renewals: £7.9m; +12.4% vs Dec-22 ERV

• Rent reviews: £1.5m; +5.8% vs previous passing rents

Strong pipeline to create prime space

- Well-positioned to capture demand (£12m of ERV)
- Delivering fully-furnished options and flexible leasing packages using our "Assemble" product

£50.2m	21% of total ERV	£74	418
ERV		ERV per	Units
+5.1% L-f-L		sq.ft.	0.7m sq .ft.

Selection of upcoming completions



27b Floral Street, completion H2 2024

The Hyde @ 2-4 Kingly St, completion H2 2024



Residential

Sustained demand across our West End portfolio

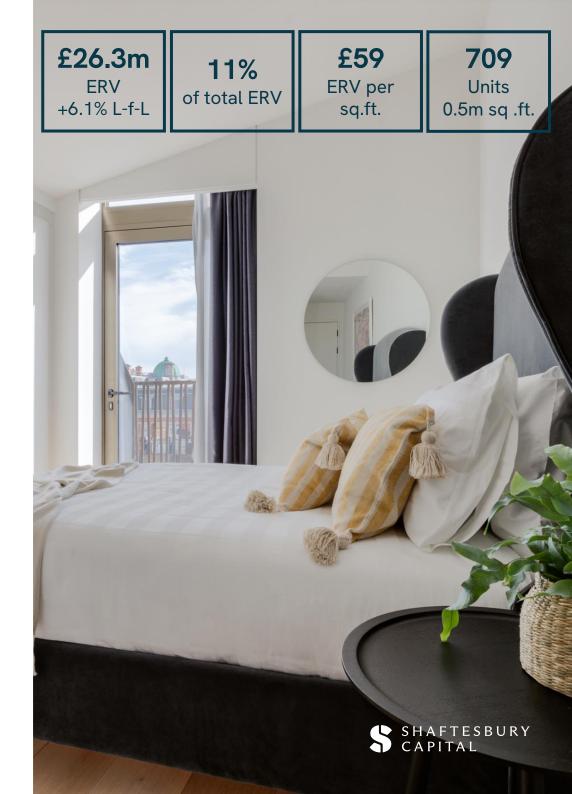
- Apartments typically go under offer within days
- Interest from a broad range of customers

338 new lettings and renewals completed

- £12.8m new contracted income over the year
- Rents achieved +11.7% vs previous rents

High occupancy

• 6 units available at December 2023 (ERV: £0.2m)



Active portfolio management

Accelerating value creation

Investment opportunities across the portfolio

- Refurbishments which enhance our assets
- 185k sq. ft. (5.8% of ERV) under refurbishment
- Improving sustainability profile of our assets
- Average annual capex of c.1% of portfolio value

Capital recycling

- £250m initially identified to be recycled, primarily peripheral assets
- Disposals proceeds of £145m completed to date c.8% ahead of valuation
- Target acquisitions identified

Selection of current refurbishments





hospitality led refurbishment

26 King Street, flagship townhouse

Active asset rotation







19-25 Long Acre & 28-29 Floral Street

103 Charing Cross Road

Tower House, Southampton Street



Creating sustainable and healthy places

Where people enjoy visiting, working and living

Commitment to become Net Zero Carbon by 2030

Combined Pathway published in Nov 2023

Future proofing our heritage buildings

- Reuse, renew, improve
- 80% of units have an EPC grade of A-C
- Enhancing environmental performance is part of our regular capex programme

Creative team with strong track record of delivering long-term value across the West End

Ongoing stakeholder and community engagement

• Value the communities that make our places thrive



Well-positioned to drive total returns





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Our priorities over the next 3-5 years

- 1. Deliver growth in rents, earnings and dividends
- 2. Realise long-term potential of our assets
- 3. Accelerate cost savings and operating efficiencies
- 4. Accretive investment into our portfolio
- 5. Active asset rotation through capital recycling
- 6. Maintain a strong balance sheet with access to liquidity
- 7. Deliver on our environmental commitments and support our local communities and stakeholders
- 8. Be a good partner for our people, customers and stakeholders























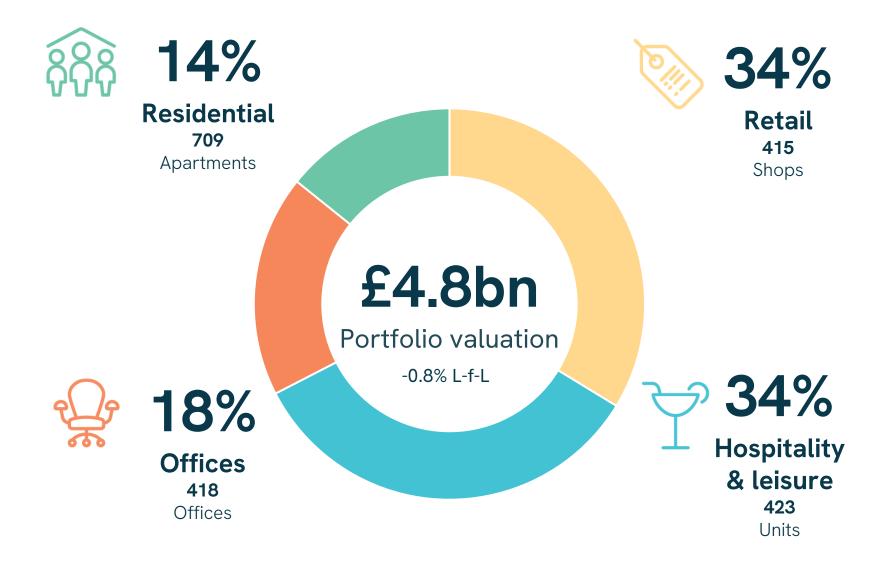
Appendices



MACCLESFIELL STREET W1

TIANFU LUCKY FOODS

Well balanced, diverse mixed-use portfolio

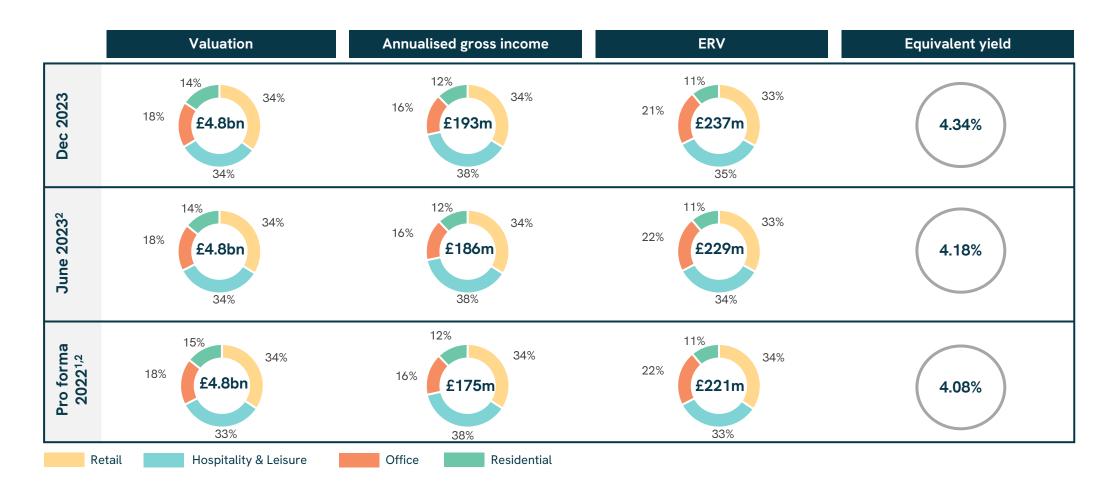


Percentage of wholly-owned portfolio valuation as at 31 December 2023 Units and area have been amended to include c.17,000 square foot previously classified as 'Other'



Mixed-use portfolio

Well balanced, diverse income streams



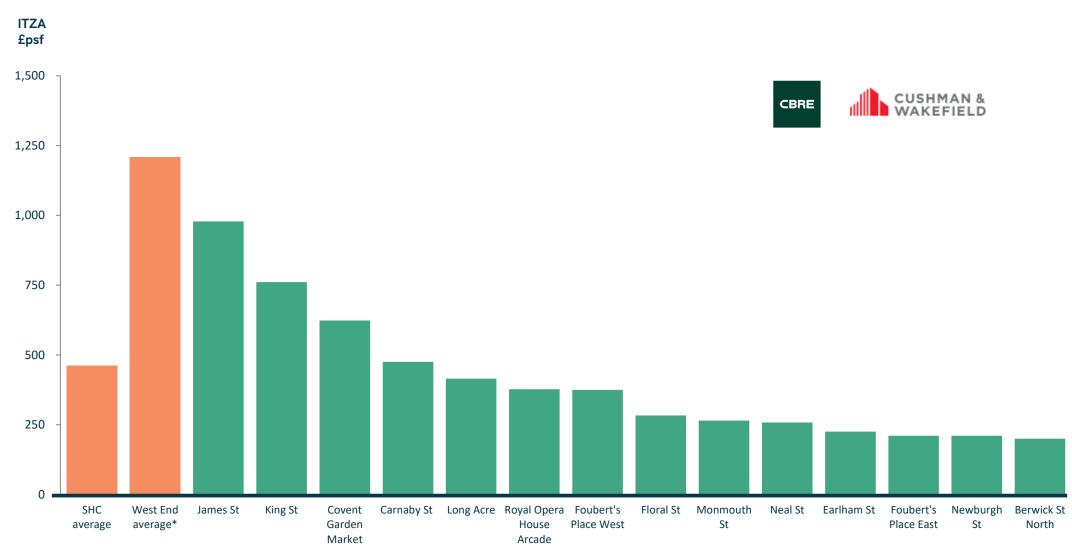
1) ERV and annualised gross income as at 31 December 2022 for legacy Capco and 30 September 2022 for legacy Shaftesbury PLC

2) Adjusted for disposals as announced on 27 November 2023 as well as Tower House, Southampton Street and two Fitzrovia properties



Retail ITZA rental tones by street

Significant opportunity to grow rents



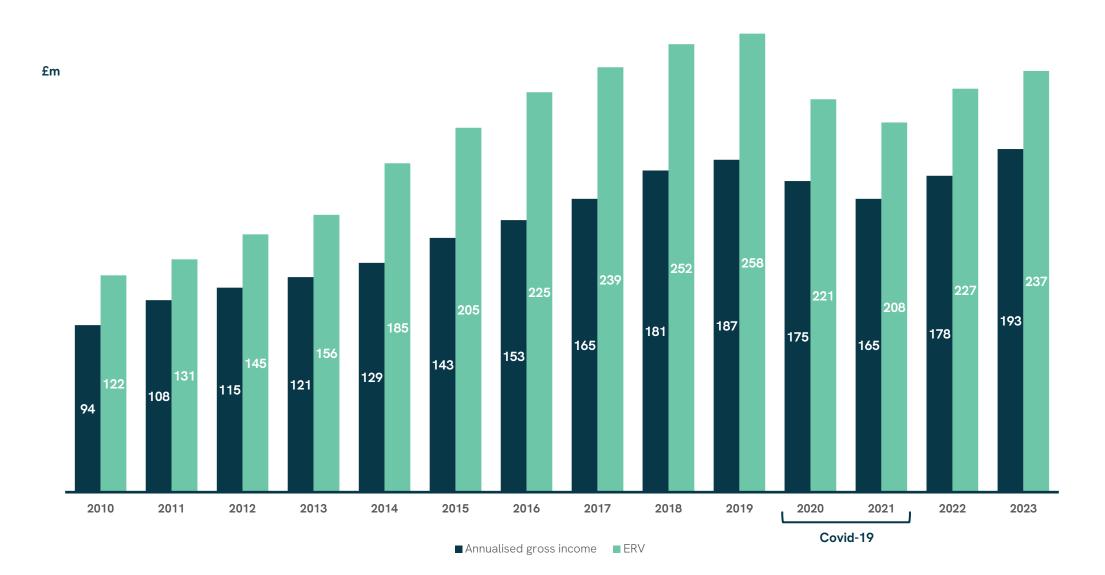
Shaftesbury Capital ownership; streets are based on 20ft Zone A

Average Zone A rents

*Average prime West End Zone A rent relates to Bond Street, Regent Street and Oxford Street, based on 30ft Zone A



Historical reversionary potential and ERV growth



Numbers reflect the combined reported figures of Capco and Shaftesbury PLC from 2010 to 2022



Portfolio summary by use

	Retail	Hospitality & leisure	Offices	Residential	Total
	2 34%	₹ 34%	ب پچ 18%	<mark>ዮዮዮ</mark> 14%	100%1
Valuation (£m) ²	1,605.0	1,621.7	879.1	687.4	4,793.2
Annualised gross income (£m)	64.8	72.7	31.5	23.8	192.8
ERV (£m)	78.4	82.0	50.2	26.3	236.9
ERV psf (£)	108	82	74	59	83
Net initial yield	3.6%	4.2%	3.1%	2.2%	3.5%
Topped up net initial yield	4.0%	4.4%	3.6%	n/a	3.8%
Equivalent yield	4.4%	4.7%	4.8%	2.8%	4.3%
L-f-L valuation movement (H2 23)	-0.8%	-1.1%	-0.8%	-1.6%	-1.0%
L-f-L valuation movement (FY)	-0.5%	-0.8%	-0.5%	-1.8%	-0.8%
L-f-L ERV movement (H2 23)	+3.8%	+4.4%	+2.3%	+1.7%	+3.6%
L-f-L ERV movement (FY)	+6.7%	+8.4%	+5.1%	+6.1%	+6.9%
WAULT (years) ³	3.3	8.3	2.7	1.3	4.6
Area (sq. ft. m) ⁴	0.7	1.0	0.7	0.5	2.9
Units ⁴	415	423	418	709	1,965

1. Percentage of wholly-owned valuation

2. Excludes £2.1 million of Group properties primarily held in Lillie Square Holdings (a wholly-owned subsidiary)

3. Lease expiry profile based on the earlier of lease break and lease expiry

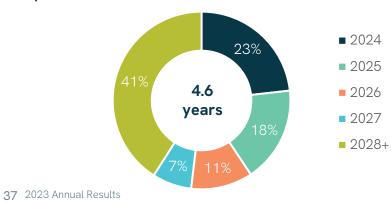
4. Excludes long-leasehold residential interests. Units and area have been amended to include c. 17,000 square foot previously classified as 'Other'



Portfolio valuation summary by destination

	Covent Garden 53%	Carnaby Soho 31%	Chinatown 14%	Fitzrovia 2%	Total 100% ¹
Valuation (£m)	2,521.6	1,482.2	689.5	99.9	4,793.2
Annualised gross income (£m)	97.4	59.0	31.2	5.2	192.8
ERV (£m)	122.3	76.1	33.0	5.5	236.9
Net initial yield	3.4%	3.4%	4.0%	4.5%	3.5%
Topped up net initial yield	3.7%	3.9%	4.1%	4.7%	3.8%
Equivalent yield	4.3%	4.5%	4.2%	4.7%	4.3%
L-f-L valuation movement (H2 23)	+0.0%	-2.0%	-0.7%	-11.8%	-1.0%
L-f-L valuation movement (FY)	+0.3%	-1.6%	-0.2%	-17.4%	-0.8%
L-f-L ERV movement (H2 23)	+4.2%	+1.9%	+5.1%	+0.0%	+3.6%
L-f-L ERV movement (FY)	+8.7%	+4.2%	+7.6%	+0.7%	+6.9%
WAULT (years) ²	4.9	3.9	5.5	4.9	4.6
Area (sq. ft. m) ³	1.5	0.9	0.4	0.1	2.9

WAULT profile



- 1. Percentage of wholly-owned valuation
- 2. Lease expiry profile based on the earlier of lease break and lease expiry
- 3. Excludes long-leasehold residential interests



Portfolio leasing summary by use

	Retail	Hospitality & leisure	Offices	Residential	Total
		Ŷ		ଚିତ୍ତିଚି	2
	34%	34%	18%	14%	100 % ¹
2023 transactions ²	84	37	67	338	526
New contracted rent (£m)	11.6	4.7	7.9	12.8	37.0
% above Dec 22 ERV	9.3%	14.1%	12.4%	7.9%	10.0%
% above previous passing rent	15.9%	7.4%	11.7%	11.7%	12.5%
H2 2023 transactions	47	19	33	207	306
New contracted rent (£m)	6.5	3.0	4.2	8.2	21.9
% above Jun 23 ERV	6.4%	12.8%	12.8%	7.7%	8.9%
% above previous passing rent	19.3%	9.8%	13.9%	13.3%	14.7%
H1 2023 transactions	37	18	34	131	220
New contracted rent (£m)	5.1	1.7	3.7	4.6	15.1
% above Dec 22 ERV	6.0%	4.3%	6.8%	4.7%	5.3%
% above previous passing rent	11.9%	4.7%	9.8%	8.9%	9.5%

1. Percentage of portfolio valuation

2. In addition, 69 commercial rent reviews, rental value of £15.8 million +9.1 per cent ahead of previous passing rents



Portfolio leasing summary by destination

	Covent Garden	Carnaby Soho	Chinatown	Fitzrovia	Total
	53%	31%	14%	2%	100% ¹
2023 transactions ²	227	151	106	42	526
New contracted rent (£m)	17.4	13.3	4.6	1.7	37.0
% above Dec 22 ERV	8.7%	11.6%	11.9%	7.0%	10.0%
% above previous passing rent	15.4%	8.6%	14.0%	10.6%	12.5%
H2 2023 transactions	131	84	59	32	306
New contracted rent (£m)	10.1	7.6	3.0	1.2	21.9
% above Jun 23 ERV	7.2%	11.0%	10.5%	7.3%	8.9%
% above previous passing rent	15.2%	12.1%	16.0%	20.0%	14.7%
H1 2023 transactions	96	67	47	10	220
New contracted rent (£m)	7.3	5.7	1.6	0.5	15.1
% above Dec 22 ERV	3.9%	7.2%	6.2%	0.9%	5.3%
% above previous passing rent	15.5%	5.4%	10.4%	(7.5)%	9.5%

1. Percentage of portfolio valuation

2. In addition, 69 commercial rent reviews, rental value of £15.8 million +9.1 per cent ahead of previous passing rents



Available to let

	Retail ¹	& leisure	Offices	Residential	Total
ERV (£m)	1.3	1.4	1.8	0.2	4.7
% of portfolio	0.6%	0.6%	0.8%	0.1%	2.1%
Area ('000 sq. ft.)	17.9	20.6	25.1	4.0	67.6

1. Includes 5 units let on a temporary basis (ERV £0.7m)

Under offer

	Retail	& leisure	Offices	Residential	Total
ERV (£m)	0.7	2.0	3.3	0.2	6.2
% of portfolio	0.3%	0.9%	1.5%	0.1%	2.8%
Area ('000 sq. ft.)	5.6	18.2	35.3	4.2	63.3

Under refurbishment

	Hospitality				
	Retail	& leisure	Offices	Residential	Total
ERV (£m)	2.4	3.6	6.9	1.0	13.9
% of portfolio	1.0%	1.5%	2.9%	0.4%	5.8%
Area ('000 sq. ft.)	17.8	61.4	86.7	18.9	184.8



Future proofing our heritage buildings

Enhancing energy efficiency at low capex

Simple interventions delivering efficiency improvements:

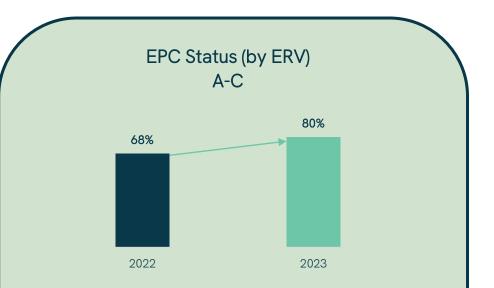
- Energy efficient equipment (heating, cooling, LED lighting)
- Remove fossil fuels, generate on-site renewable electricity
- Smart technology, improved building management
- Insulation and glazing

Benefits

- Increased demand; enhanced long-term income and valuation prospects
- Operational cost efficiency

Opportunities

- Influence customer behaviours
- Technology and innovation to improve energy performance
- Data insights



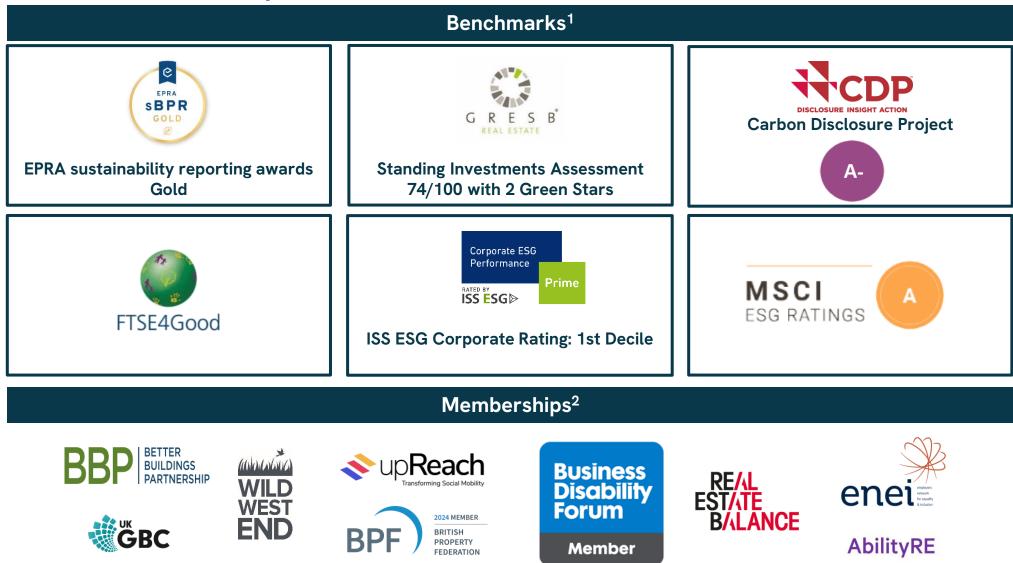
Target B on new refurbishments

Cost estimate

- Up to 10% of annual capex (0.1% of portfolio value)
- CRREM analysis underway (Carbon Risk Real Estate Monitor)



A sustainable and responsible business



1. Benchmark scores primarily based on legacy Capco data. This will be updated for Shaftesbury Capital as part of forthcoming index reporting cycle

2. All memberships are current



Primary accounting implications of merger

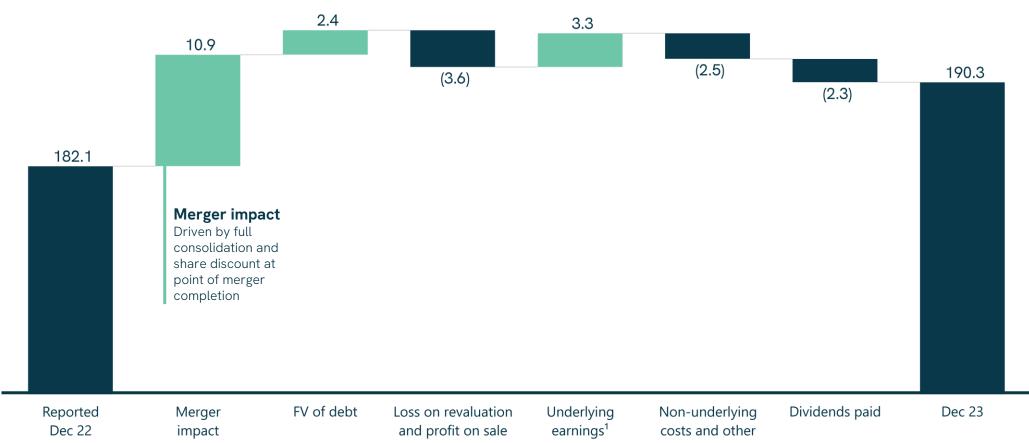
Accounting implications:	Impact:	
Fair value of property resulting in derecognition of Shaftesbury PLC tenant lease incentives and letting fees	-£42m (NTA neutral) NTA reflects market value rather than carrying value. Results in lower amortisation through underlying income, whic will increase over time in line with leasing activity	h
Fair value of debt	+£47.6m (NTA impact +2.6p) Results in unwind through non-underlying finance costs over life of debt LTV calculated using nominal value of debt	
Gain on bargain purchase	+£806m (NTA neutral) Recognised in the income statement (non-underlying)	*
Alignment of accounting policies:	Impact:	
Amortisation of tenant lease incentives	-£5.1m (Non-underlying NRI reduction) (NTA neutral) Alignment of methodology to amortise to the earlier of break date or lease expiry	
Deferred letting fees adjusted from market value of investment property	-£4.1m (NTA impact -0.2p) Valuation movement in the period	
		\star

From an accounting perspective Capco was the deemed acquirer. The carrying value of Shaftesbury PLC net assets has been fair valued on completion Refer to the 2023 Annual Results Press Release for further information ★ One-off 2023 adjustment



EPRA NTA per share movement

Pence



1. Underlying earnings 3.3 pence per share based on 1.8 billion shares, equivalent to 3.7 pence based on 1.6 billion weighted average number of shares

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SHAFTESBURY CAPITAL

Per share metrics Number of shares

Per share metric	No. of shares (million)
H1 23 Underlying earnings (Jan - June 2023) Weighted average number of shares	1,473
H2 23 Underlying earnings (July – Dec 2023) Weighted average number of shares	1,822
FY 23 Underlying earnings (Dec 2023) Weighted average number of shares	1,649
Dividends Total ordinary shares in issue ¹	1,822
EPRA NTA, NDV, NRV Adjusted, diluted number of shares ²	1,829

1. Total ordinary shares in issue net of 128 million shares held as security under the terms of the exchangeable bond and 3 million shares held by the approved employee benefit trust

2. Includes the dilutive effect of 6.5 million contingently issuable share option awards and 0.6 million contingently issuable deferred share awards



Debt covenants summary

	Nominal Value	Average interest rate	Maturity	Test Frequency	ICR Covenant	LTV Covenant
Aviva term loan	£450m	4.7%	2030: £130m 2033: £200m 2035: £120m	Half yearly	1.35x	65%
Canada Life term loan	£135m	4.5%	2029	Quarterly	1.4x	60%
Exchangeable bond ¹	£275m	2.0%	2026	-	-	-
Senior unsecured Ioan ^{2,3}	£200m (Term) £150m (RCF)	SONIA plus margin	2026	Half yearly	1.2x	60%
Private placements	£475m	2.7%	2024: £95m 2026: £163m 2027-2037: £217m	Half yearly	1.2x	60%
CG revolving credit facility ³	£300m	Undrawn	2026	Half yearly	1.2x	60%

1. Exchangeable bond has no financial covenants

2. Senior unsecured facility has an additional requirement that Group unencumbered assets are equal to or exceed 1.5x Group unsecured debt

3. Interest rate protection in place until the end of 2025. £350m capped at 2.3% (2024) and £250m collared between 3.0% and 2.0% (2025)



Joint ventures and associates

We own a 50 per cent interest in Lillie Square and Longmartin; all figures represent our 50 per cent share

Lillie Square (Joint venture)

Continuing to progress sales

• 4 units sold during the year representing £3.4m

Valuation

• 10.3% decline (like-for-like) to £65.3m

Funding

• Cash position £7.9m

Longmartin (Associate)

1.3% (like-for-like) capital value decline to £159m

- ERV growth +9.4% to £9.5m
- Equivalent yield (+38 bps) to 4.86%
- Annualised gross income £8.1m
- Net debt £57m and loan to value of 37%





Lillie Square





Longmartin



Principal risks

Economic and political risk	 Impact of 'higher for longer' interest rates and lack of availability or increased cost of debt or equity funding Inflationary pressures on operating costs, including energy and the cost-of-living crisis Adverse impact on business and consumer confidence, increased material costs, prolonged supply chains and reduced labour supply Decline in real estate valuations due to macroeconomic conditions Persistent significant discount in the share price relative to EPRA NTA Uncertain political climate and/or changes to legislation and policies
Portfolio risk	 Inability of the Group to adopt the appropriate strategy or to react to changing market conditions or changing consumer behaviour (including, but not limited to, structural changes in the office and retail sectors) Portfolio concentration Volatility in the investment market
Operational resilience	 Misconduct or poor operational or sustainability standards Poor performance from one of the Group's third-party advisers Inability to effectively integrate people, systems and processes Catastrophic event such as a terrorist attack, natural disaster, health pandemic or cyber security crime
Leasing and asset management	 Inability to achieve target rents or to attract target customers due to market conditions Competition from other locations/formats Unfavourable planning/licensing policy, legislation or action impacting on the ability to secure approvals or consents
People	 Inability to retain, integrate and recruit the right people and develop leadership skills within the business Key person risk as the Group has a relatively limited headcount
Climate change	 Physical impact on our assets from rising temperatures or other extreme climate-related event such as flooding Transitional challenge of increasing and more onerous compliance and reporting requirements, as well as retrofitting, insuring or leasing our assets in a heritage environment on an appropriate whole life carbon basis Inability to keep pace with customer and consumer demand for proactive action to manage and mitigate climate-related risk
Compliance with law and regulations	 Breach of legislation, regulation or contract Inability to monitor or anticipate legal or regulatory changes, including potential changes to the Landlord and Tenant Act or other associated reforms Accidents causing loss of life or very serious injury to employees, contractors, customers and visitors to the Group's properties; or near misses of the same Exit from REIT regime due to non-compliance with REIT requirements





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