

# 2022 Results

## Investor and Analyst Presentation

Credit: Tareq Mooradun (@tmnikonian)



# Agenda

## Introduction

- Brian Bickell

## Results and finance

- Chris Ward

## Operational update

- Brian Bickell

## Sustainability

- Brian Bickell

## Outlook

- Brian Bickell

## Q&A

- Brian Bickell
- Chris Ward
- Simon Quayle
- Tom Welton

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## Returning to pre-pandemic normality

- Rapid rebound in West End economy and in our locations
- Strong operational performance – improvement in all key metrics
- Recovery in values in first half tempered by macro investment market sentiment in second half
- Progressing our sustainability agenda



## Iconic, high-footfall locations

**Fitzrovia**  
0.9 acres

**Longmartin**  
1.9 acres

**Covent Garden**  
5.1 acres

**Soho**  
1.8 acres

**Chinatown**  
3.8 acres

**Carnaby**  
4.8 acres

## Iconic, high-footfall locations

Focus on hospitality, leisure and retail uses



**36%**

Hospitality  
& leisure



**19%**

Offices



**27%**

Retail



**18%**

Residential

## **| Results and finance**

## Rebound in West End economy driving improving key metrics

- 99% of invoiced rent for FY 2022 collected; end of rental support for occupiers
- Strong occupier demand; improving rents and rental values
- Occupancy back to pre-pandemic levels
- Recovery in income and earnings
- Valuation growth:
  - Rental growth throughout the year
  - Yield expansion in H2



## Strong demand across all uses

Driving growth in rental values and occupancy normalisation

### Letting activity: £40.9m (2021: £33.9m)

- Commercial: £32.4m; +8.5% vs 9/21 ERV
- Residential: £8.5m; +11.4% vs previous rents

### EPRA vacancy down 2.0 ppts to 4.0% of ERV

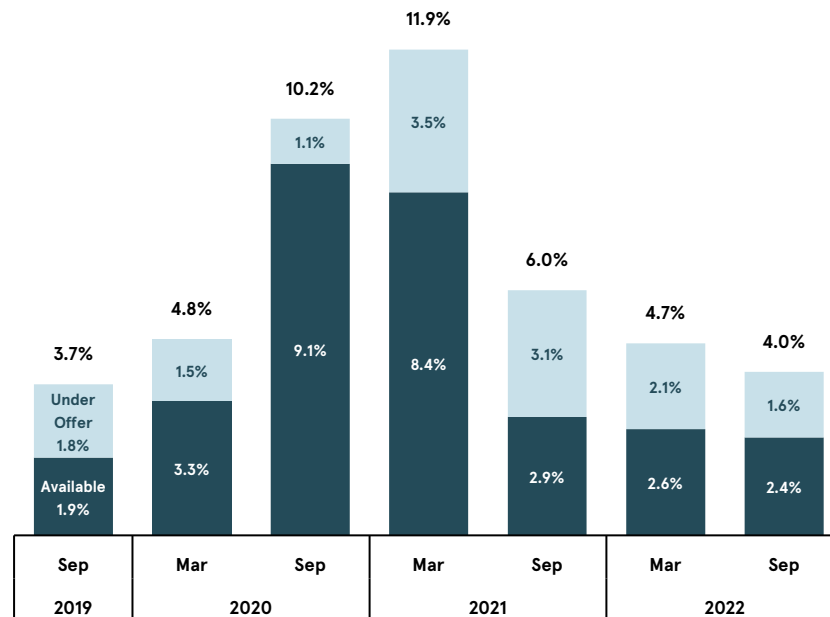
- Available to let: 2.4%
- Space under offer: 1.6%

### Further leasing activity since 1 October 2022

- Lettings, renewals and rent reviews: £4.4m<sup>1</sup>

### Increase in EPRA vacancy possible during FY 2023 as schemes complete

### EPRA vacancy: back to pre-pandemic levels



1. As at 23 November 2022

## Headlines

Net property income

**£82.8m**

2021: £64.7m; +28.0%

Underlying EPRA earnings per share

**9.9p**

2021: (2.0)p loss per share

Second interim dividend

**5.1p**

Dividends for year: 9.9p; +54.7%

Wholly-owned portfolio value

**£3.2bn**

H1: +7.5%; H2: -3.6%; FY: +3.6%

Loan-to-value ratio<sup>1</sup>

**25.2%**

Sep-21: 24.9%

EPRA NTA per share

**£6.41**

Sep-21: £6.19; +3.6%

1. Based on net debt

## Recovery in operating conditions; materially improved earnings

### ■ Net property income: +28.0%

- Rental income<sup>1</sup>: £110.4m; +5.1%
  - Improved occupancy and the end of rental support for occupiers
- Expected credit losses/impairments: £4.0m; -77.4%
  - Rent collection rates normalised, materially improved operating conditions
- Non-recoverable property costs<sup>1</sup>: £23.6m; +4.4%
  - Increased maintenance, leasing, property management and marketing activity

### ■ Proposed merger costs: £13.2m

### ■ Revaluation/disposal profits: H1 +£227.5m, H2 -£127.1m

- Yield expansion in H2

### ■ EPRA earnings<sup>2</sup>: £19.3m; +45.1%

### ■ Underlying EPRA earnings<sup>2,3</sup>: £38.0m, +£45.4m Y-o-Y

	2022 £m	2021 £m
<b>Net property income</b>	<b>82.8</b>	<b>64.7</b>
Administrative expenses	(22.2)	(21.6)
Proposed merger costs	(13.2)	-
Revaluation/disposal profits	100.4	(196.8)
Net finance costs	(29.5)	(30.2)
Share of Longmartin post-tax result	0.8	(11.0)
<b>Reported profit/(loss)</b>	<b>119.1</b>	<b>(194.9)</b>
<b>EPRA earnings<sup>2</sup></b>	<b>19.3</b>	<b>13.3</b>
<b>EPRA EPS<sup>2</sup></b>	<b>5.0p</b>	<b>3.5p</b>
<b>Underlying EPRA earnings<sup>2,3</sup></b>	<b>38.0</b>	<b>(7.4)</b>
<b>Underlying EPRA EPS<sup>2,3</sup></b>	<b>9.9p</b>	<b>(2.0)p</b>

1. Excluding recoverable service charge expenditure

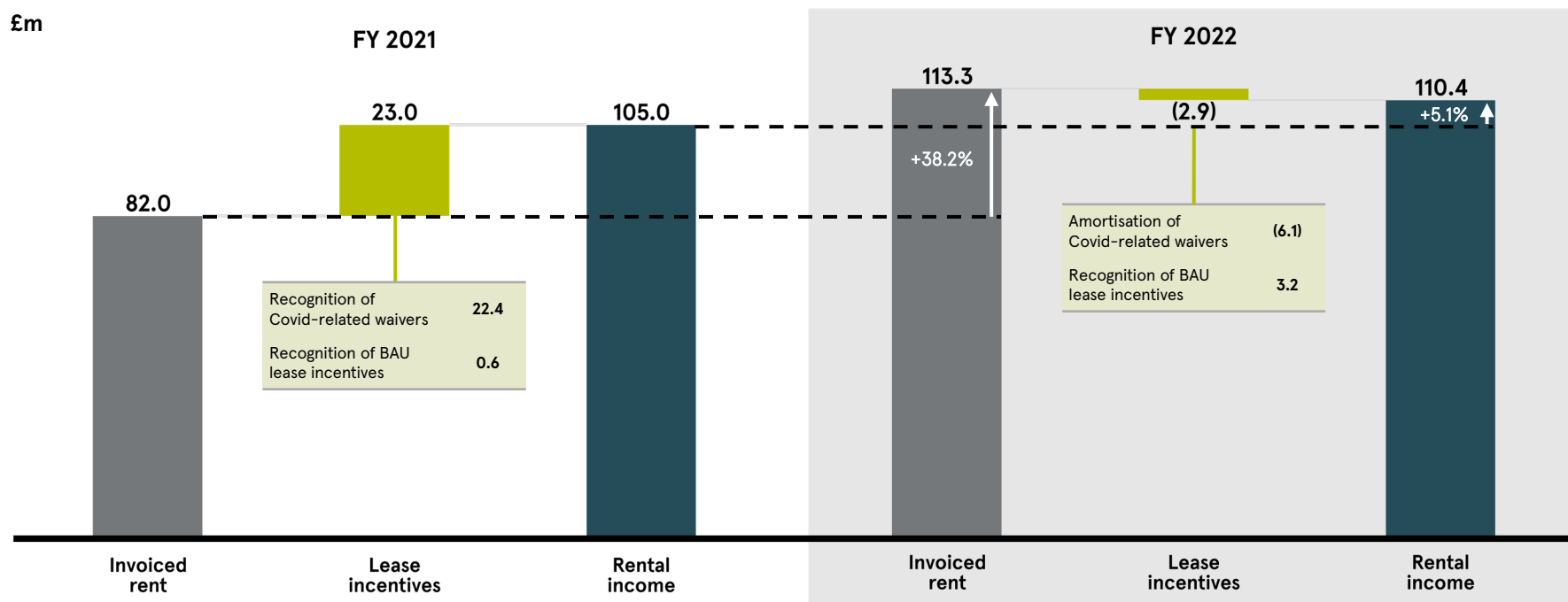
2. Alternative performance measure

3. EPRA earnings adjusted for the impact of Covid rent waivers and costs incurred in relation to the proposed merger

# Rental income up 5.1% Y-o-Y

## Invoiced rent +38.2%

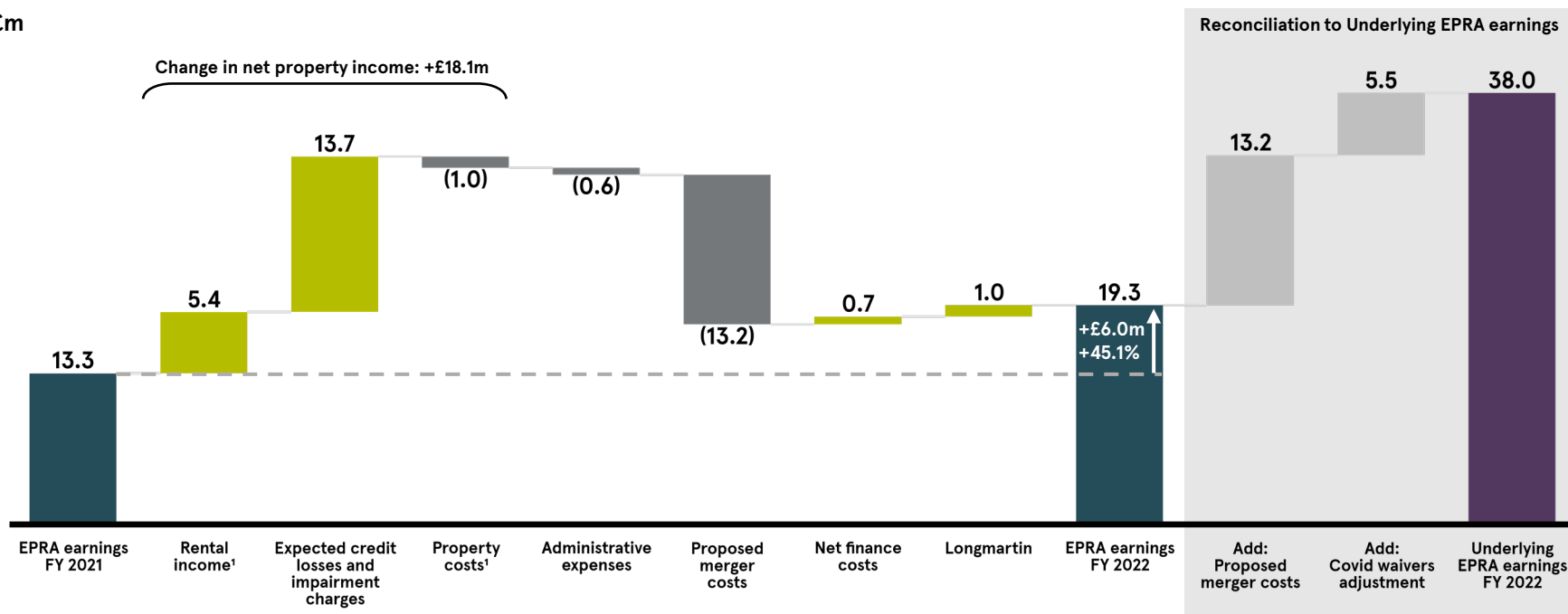
£m



## Rebound in EPRA earnings

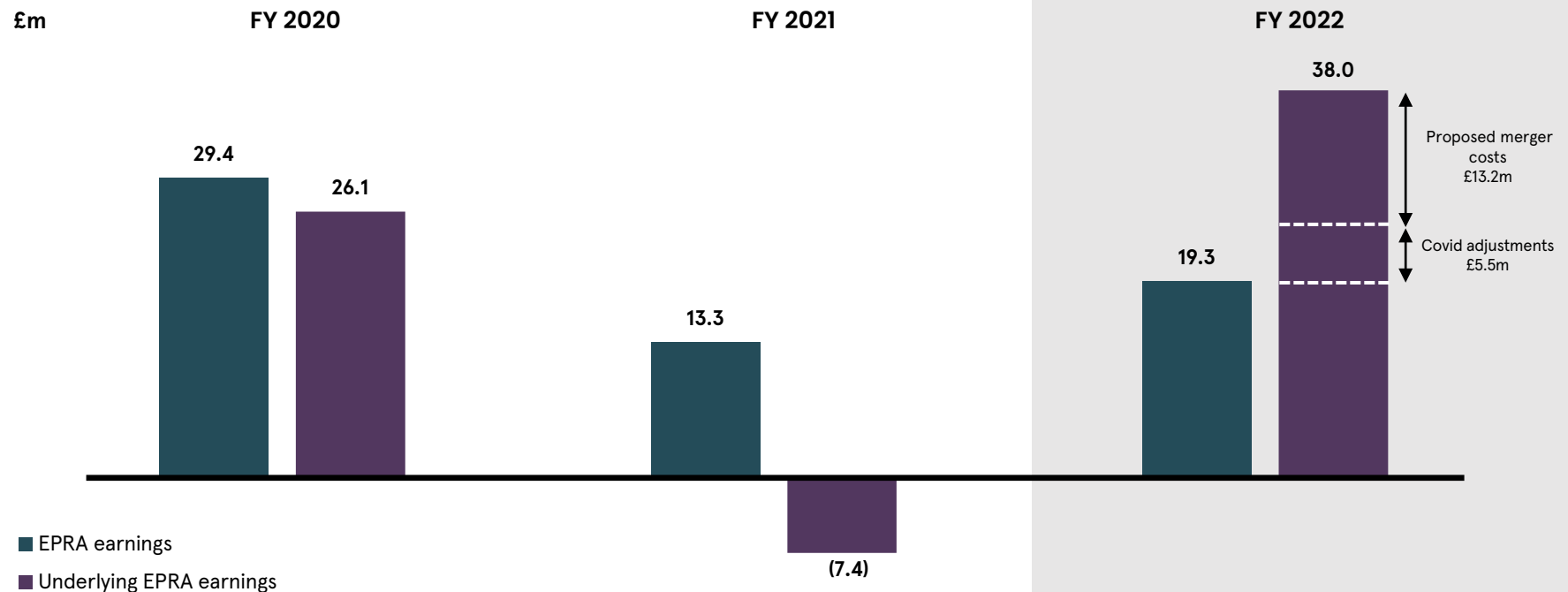
Increased net property income; proposed merger costs expensed

£m



1. Net of recoverable service charge expenditure

## Impact of rental support and proposed merger costs on EPRA earnings



## Valuation

### Rental growth; yield expansion in H2

#### ■ Wholly-owned portfolio

- Valuation growth<sup>3</sup>: +3.6%
  - now 20% below Sept 2019
- Equivalent Yield: 4.1% (+18 bps)
  - H1: -6 bps; H2: +24 bps
- ERV growth<sup>3</sup>: +9.0%; rental growth across all uses
  - Portfolio ERV now 4.6% below<sup>3</sup> Sept 2019; recovering from -12.5% at March 2021
- Average capital value psf<sup>1</sup>: £1,562 (30.9.21: £1,535)

#### ■ Longmartin valuation<sup>2</sup>: £167m; +0.2%<sup>3</sup>

- ERV growth<sup>3</sup>: +6.2%
- Equivalent Yield: 4.3% (+25 bps)

1. Excluding apartments which are sold off on long leases, covering approx. 224,000 sq. ft.





2. Our 50% share

3. Like-for-like

<b>Valuation</b>	<b>£3.2bn</b>
<b>LfL valuation growth</b>	<b>+3.6%</b>
H1	+7.5%
H2	-3.6%
<b>ERV</b>	<b>£145.8m</b>
<b>LfL ERV growth</b>	<b>+9.0%</b>
H1	+6.4%
H2	+2.4%
<b>Equivalent yield</b>	<b>4.1% (+18 bps)</b>
H1	-6 bps
H2	+24 bps

## Valuation by use

Capital value and rental growth across all uses

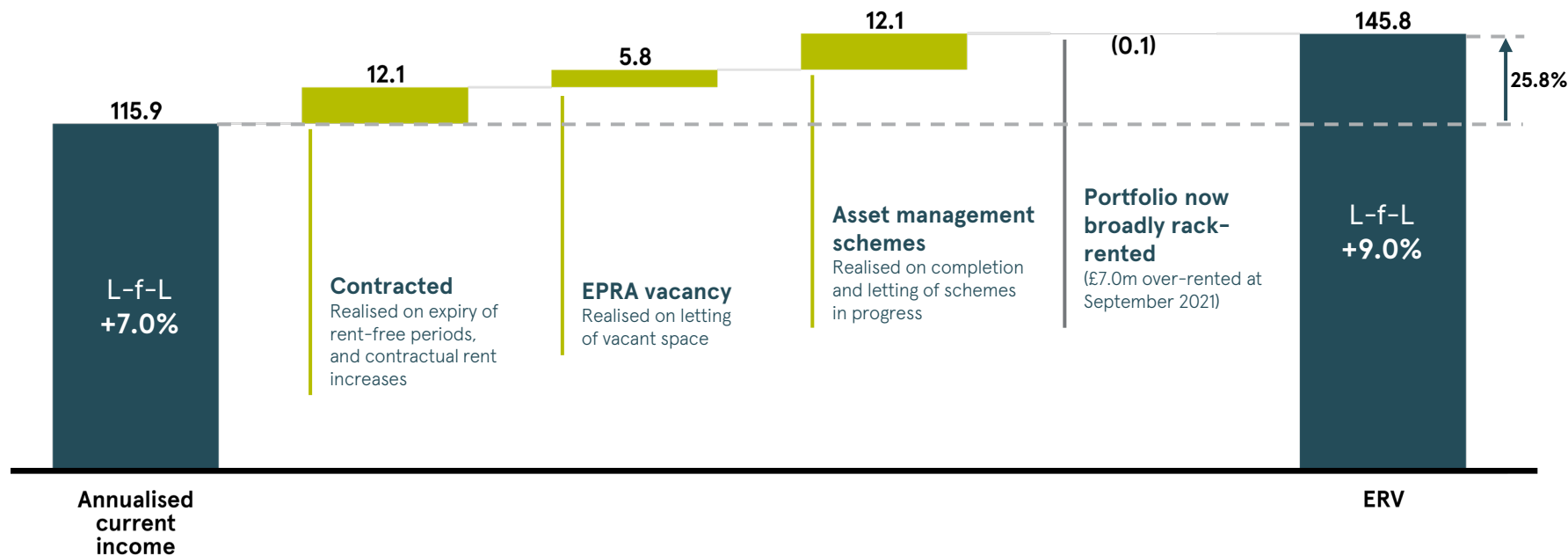
	Hospitality & leisure	Retail	Offices	Residential
				
<b>Valuation</b>	<b>£1.1bn</b>	<b>£0.9bn</b>	<b>£0.6bn</b>	<b>£0.6bn</b>
<b>Valuation growth<sup>1</sup></b>	<b>+4.5%</b>	<b>+0.9%</b>	<b>+3.6%</b>	<b>+5.7%</b>
<b>ERV growth<sup>1</sup></b>	<b>+8.2%</b>	<b>+7.5%</b>	<b>+4.6%</b>	<b>+21.5%</b>
<b>ERV vs Sept-19</b>	<b>-4.9%</b>	<b>-14.9%</b>	<b>+3.0%</b>	<b>+10.5%</b>

1. Like-for-like

# Wholly-owned portfolio reversionary potential of £29.9m

## Contracted income and asset management drives growth

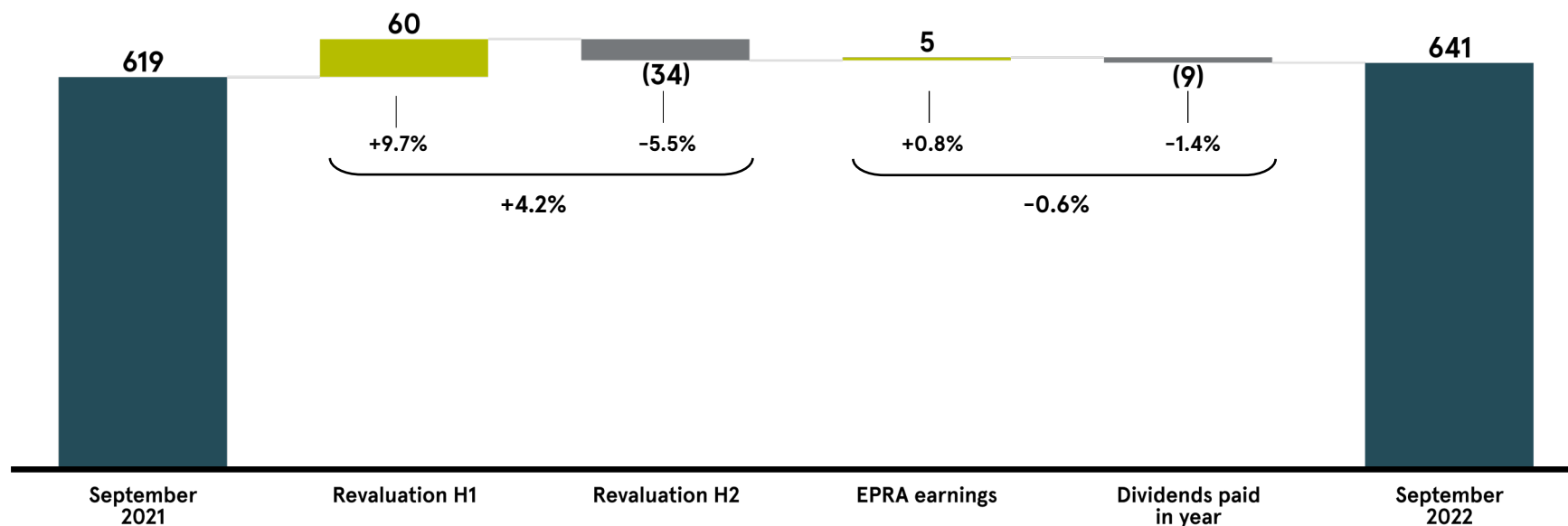
£m



## EPRA NTA per share: +3.6%

Driven mainly by revaluation

Pence per share



## Financing arrangements

- Net debt: £804.6m; +£56.1m
- Liquidity: £155.2m
  - Pro forma to exclude £100m undrawn revolving credit facility to be retired on maturity in Feb-23
- LTV: 25.2%, +0.3 ppts
- Compliant with all debt covenants; headroom<sup>1</sup>:
  - LTV: c. 49% valuation decrease
  - ICR: c. 68% decrease in relevant measure of net income

1. Loan to value covenant and interest cover covenant headroom across all secured financing arrangements assuming top up with available unsecured assets and cash deposits where permitted

2. Pro forma for retirement of £100 million revolving credit facility in Feb 2023

	30 September 2022 Pro forma <sup>2</sup> £m	30 September 2021 £m
<b>Resources</b>		
Cash	155.2	211.3
Undrawn RCF	–	100.0
<b>Available resources</b>	<b>155.2</b>	<b>311.3</b>
Commitments	(33.9)	(18.8)
<b>Uncommitted resources</b>	<b>121.3</b>	<b>292.5</b>
<b>Debt</b>		
Net debt	804.6	748.5
Loan-to-value	25.2%	24.9%
Weighted average maturity	7.7 years	8.0 years
Blended cost of debt	3.0%	3.1%

# **Operational update**

## Hospitality & leisure

- Resilient recovery in trading continues
  - Trade, on average, 6% ahead of pre-Covid levels
- Occupier demand remains strong
  - 21 new hospitality lettings in the year
  - Existing and new independent operators and growing international interest
- Lettings and renewals: £5.4m; +9.4% vs 9/21 ERV
  - Rent reviews: £5.7m; +20.2% vs previous rents
  - Lettings being achieved on conventional lease terms
- Limited space available<sup>1</sup>: 5 restaurants, 2 cafés and 1 bar (ERV: £1.0m; 13,000 sq. ft.)

1. At 30 September 2022



## A selection of hospitality openings in 2022



Marsha



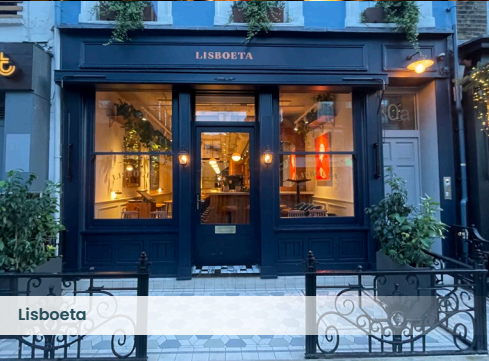
Black Horse



Slim Chickens



Maresco



Lisboeta



Buns from Home



The Theatre Café Diner



Miznon



MoMoMo



St Martin's House



Kanada Ya



Ganton Arms

## Retail

### ■ Trading and sentiment improving

- Trade, on average, 6% ahead of equivalent month pre-pandemic
- Steady growth throughout period

### ■ Healthy occupier interest continues

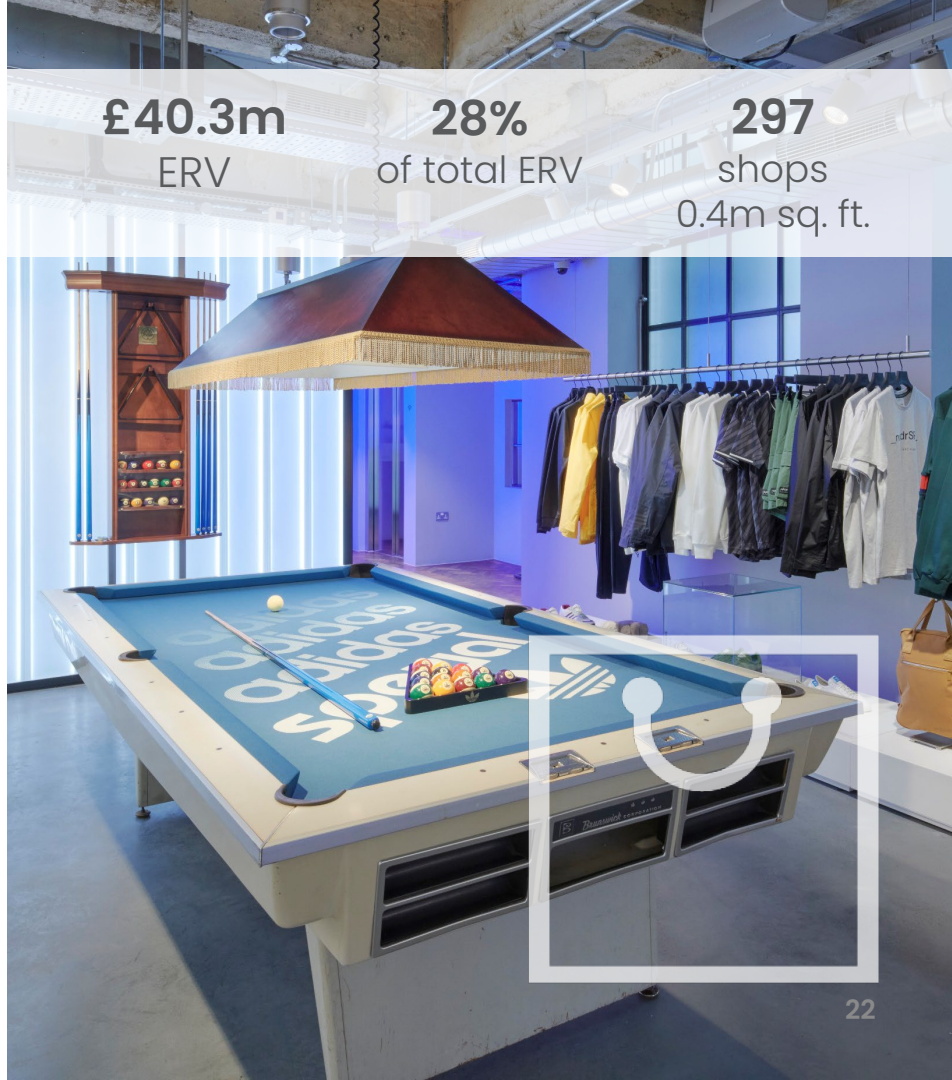
- 38 new retail lettings in the year
- Demand from international and domestic retailers; “home-grown” brands relatively insulated from global supply chain issues
- Store profitability key – high footfall/smaller, affordable space
- Affordable ethical retail growing – sustainability credentials important to customer base and factor in careful tenant selection

### ■ Lettings and renewals: £11.7m; +3.8% vs 9/21 ERV

- Leases now mostly structured on conventional terms

### ■ Available to let<sup>1</sup>: 14 shops (ERV: £1.6m; 18,000 sq. ft.)

1. At 30 September 2022

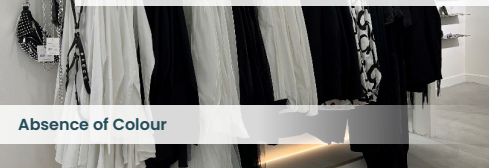


£40.3m  
ERV

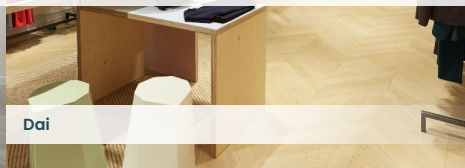
28%  
of total ERV

297  
shops  
0.4m sq. ft.

# A selection of retail openings in 2022



Absence of Colour



Dai



Dickies



Rockett St George



IKKS



Stine Goya



RIXO



Mind



American Classics



Pop Mart



Sophie Tea Art



Ksubi

## Offices

### ■ Strong demand for office space

- Collaborative working environments in vibrant areas with good amenities

### ■ Market for fitted-out office space maturing

- “Assemble by Shaftesbury” continues to be a popular option among new and existing occupiers
- “Assemble Premium” proposition being developed for larger floorplates

### ■ Lettings and renewals: £8.4m; +8.2% vs 9/21 ERV

- Rent reviews: £0.5m; +26.9% vs previous rents

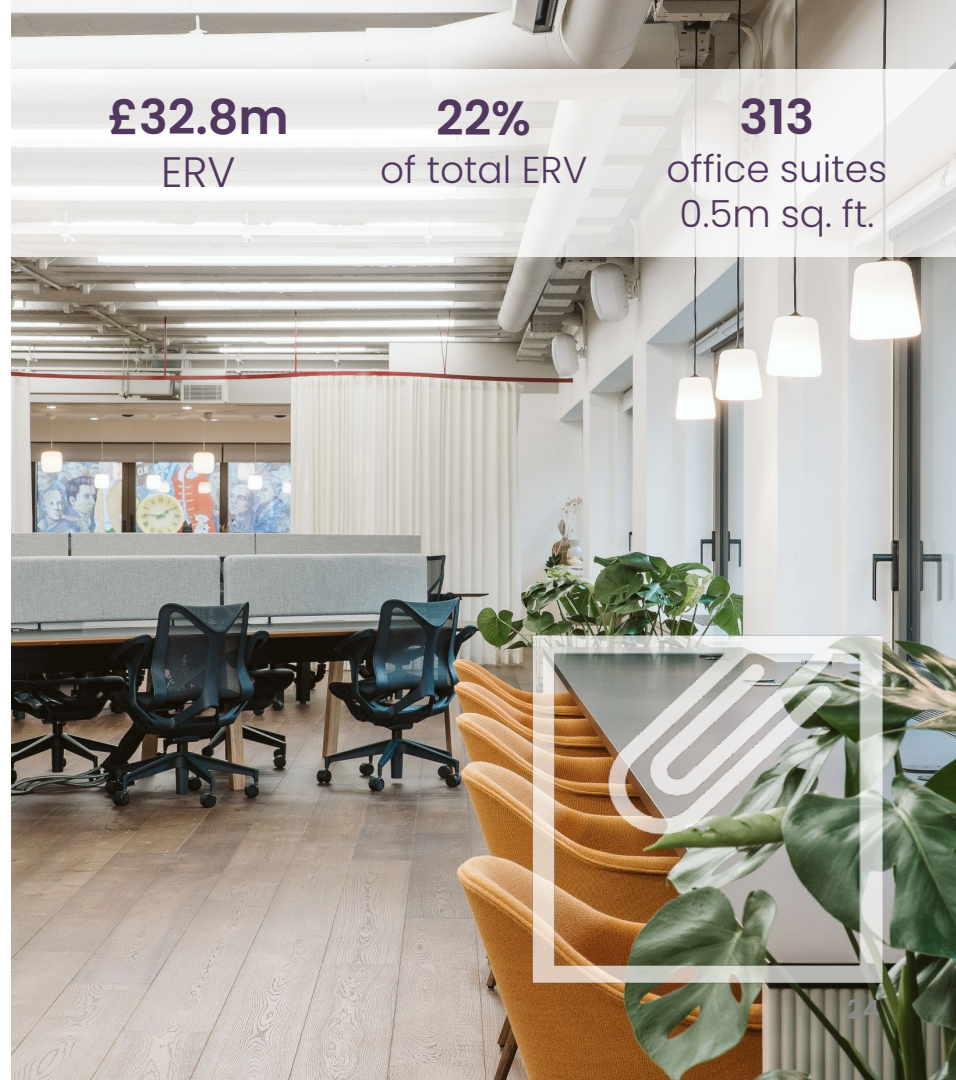
### ■ Available to let<sup>1</sup>: 20 office suites (ERV: £0.9m; 15,000 sq. ft.)

1. At 30 September 2022

**£32.8m**  
ERV

**22%**  
of total ERV

**313**  
office suites  
0.5m sq. ft.



## Residential

### ■ Sustained demand across the West End continues

- Apartments typically go under offer within days
- Buoyant market lead to growth in rental levels; now recovered to above pre-pandemic levels

### ■ Completed 270 lettings and renewals in FY 2022

- Rents achieved +11.4% vs previous rents
- 26 new or refurbished apartments delivered from schemes

### ■ Negligible vacancy throughout the year

- Just one apartment available to let at 30 September 2022

**£20.5m**  
ERV

**14%**  
of total ERV

**632**  
apartments  
0.4m sq. ft.



## Actively securing vacant possession to accelerate schemes

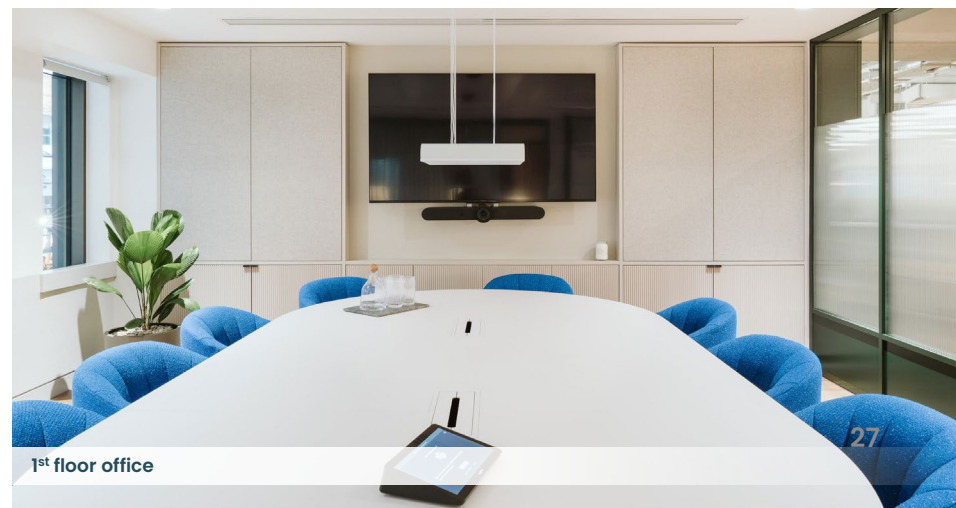
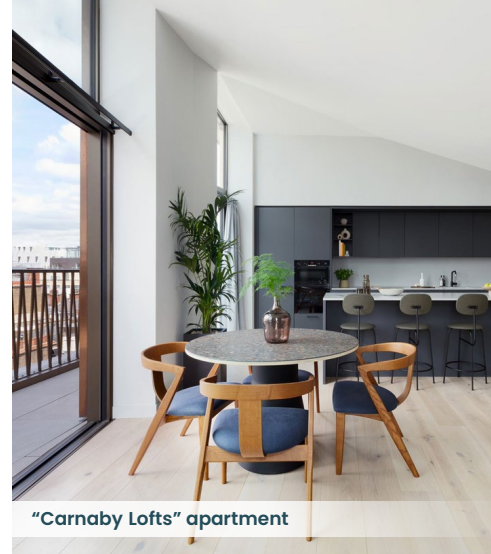
- Adapting and repurposing space to meet ever-changing occupier expectations and needs
- Improving environmental performance
- Schemes across 168,000 sq. ft.<sup>1</sup> (over 8% of floorspace)
- Long-term, holistic view of the returns/benefits of our refurbishment schemes

1. At 30 September 2022



## Mixed-use scheme at 72 Broadwick Street

- Units let: £2.9m of contracted rent
  - 4th floor office (17,500 sq. ft.) and retail unit (completed in 2021)
  - 15 apartments all let on launch in July 2022
- Ground & basement hospitality space under offer (ERV: £0.2m)
- Offices under refurbishment: ERV of £3.3m
  - 2nd & 3rd floors; 28,700 sq. ft. of space being fitted-out as offices; completion expected late 2023
  - 1st floor office (9,000 sq. ft.) fully fitted for immediate occupation
- Building includes a number of sustainability features



## Strategic acquisitions and non-core disposals

### ■ Three purchases in Soho (£35.7m<sup>1</sup>)

- Includes 200-year leasehold interest in lower floors at 92-104 Berwick Street acquired in May 2022 for £29.2m<sup>1</sup>
- Takes our ownership to over 50% of active frontages on Berwick Street

### ■ Five other properties purchased in Covent Garden, Chinatown and Fitzrovia for £19.6m<sup>1</sup>

### ■ Acquisition opportunities which meet our criteria remain scarce

### ■ Two non-core buildings sold

- Gross proceeds £11.4m; 9.6% above 9/21 book value



92-104 Berwick Street – Kemp House (CGI)

1. Including acquisition costs

# | Sustainability

## Sustainability – Environment

- Net Zero Carbon 2030 target announced in November 2021
  - Scope 1 & 2 carbon neutral by 2025
- Continue to focus on preservation and improvement of existing buildings
  - 61% of demises have EPC grade C or above
- Estimated cost of improving portfolio to meet new higher MEES – £25 million over period to 2030
  - Increase in average annual capex of c. 10%
- Occupier engagement to address Scope 3 emissions a priority in 2023



## Sustainability – Community

- Wide-ranging stakeholder engagement and collaboration integral to our strategy and values
- Work with local authorities, neighbouring owners and residents on public realm schemes and management
  - Brings amenity and environmental improvements beyond our ownerships
- Support for local charities and groups to address needs in our local communities and beyond
  - Community contribution evaluated at £1 million



## ■ Outlook

## Deteriorating medium-term economic outlook

- Combination of after effects of the pandemic and consequences of Russia's invasion of Ukraine
  - Continuing supply chain disruption, labour shortages
  - Rising inflation, higher interest rates and tax increases resulting in declining consumer confidence and deteriorating medium-term outlook
- Input cost inflation continues to affect all businesses
- Yields will continue to be heavily influenced by macro factors and the outlook for the UK economy and interest rates



## Prospects for London and the West End remain bright

### ■ Unrivalled appeal and features

- Global audience – not solely reliant on UK economy
- Dynamic economies attracting talent, creativity and investment

### ■ West End remains a sought-after location

- Exceptional daily footfall and more-affluent demographic
- Elizabeth line already bringing improved connectivity and footfall

### ■ Inherent resilience in the current challenging environment but cannot be completely immune from national headwinds



# Confident in the long-term prospects for our portfolio



Well-placed to weather  
current uncertainties  
and challenges



Location and  
quality of our  
portfolio



Proven;  
ever-evolving  
operational strategy



Sustainability  
priorities embedded  
across the business



Our people, values  
and culture

# Appendices

Portfolio & valuation  
Financial

## Our portfolio by use



### Hospitality & leisure



### Retail



### Offices



### Residential

### Total

Valuation (£m)	1,143	852	622	571	3,188
Annualised current income (£m) <sup>1</sup>	46.8	31.8	19.3	18.0	115.9
ERV (£m)	52.2	40.3	32.8	20.5	145.8
Topped up initial yield	4.1%	4.1%	3.2%	N/A	3.5%
Equivalent yield	4.4%	4.4%	4.6%	2.6%	4.1%
LfL valuation movement	+4.5%	+0.9%	+3.6%	+5.7%	+3.6%
LfL ERV movement	+8.2%	+7.5%	+4.6%	+21.5%	+9.0%
% of total fair value	36%	27%	19%	18%	100%
% of ERV	36%	28%	22%	14%	100%
Average ERV (£ psf)	76	87	69	53	72
WAULT (years)	8	3	2	Note 2	
Area (sq. ft. m)	0.7	0.4	0.5	0.4 <sup>3</sup>	2.0
Units	325	297	313	632 <sup>3</sup>	

1. Gross income, including estimated turnover related rents

2. Residential typically let on three-year assured shorthold tenancies with mutual rolling two-month break options after the first six months

3. Excluding apartments which are sold off on long leases, covering approximately 224,000 sq. ft.

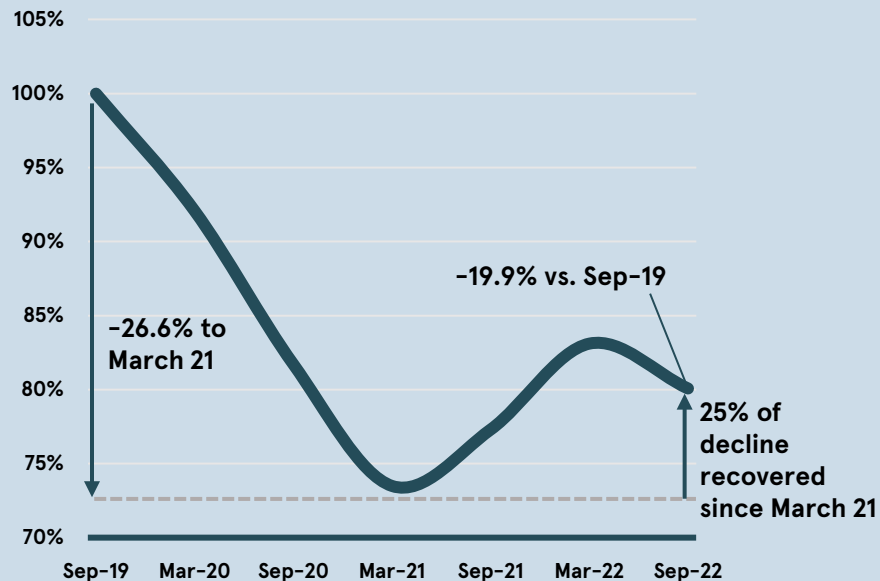
## Valuation summary by village

	Valuation £m	LfL valuation growth (12 months)	% of portfolio	Annualised current income £m	ERV £m
Carnaby	1,235	+6.2%	39%	41.9	59.7
Covent Garden	826	+1.8%	26%	29.3	36.2
Chinatown	705	+1.1%	22%	29.3	30.7
Soho	293	+4.0%	9%	10.7	13.5
Fitzrovia	129	+4.4%	4%	4.7	5.7
<b>Wholly-owned portfolio</b>	<b>3,188</b>	<b>+3.6%</b>		<b>115.9</b>	<b>145.8</b>
Longmartin joint venture (our 50%)	167	+0.2%		6.6	8.6

## Portfolio valuation recovery tracker

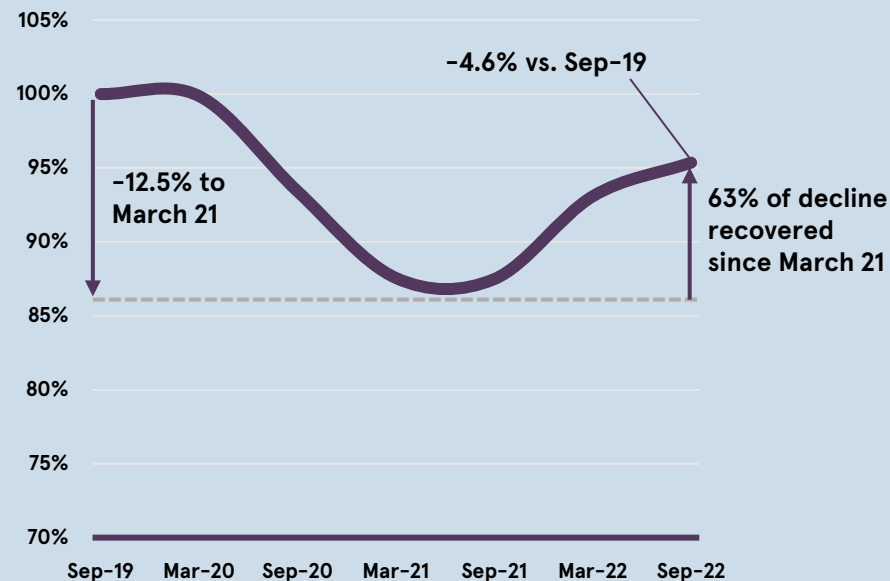
### LfL valuation growth/decline

(Indexed: Sep-19 = 100%)



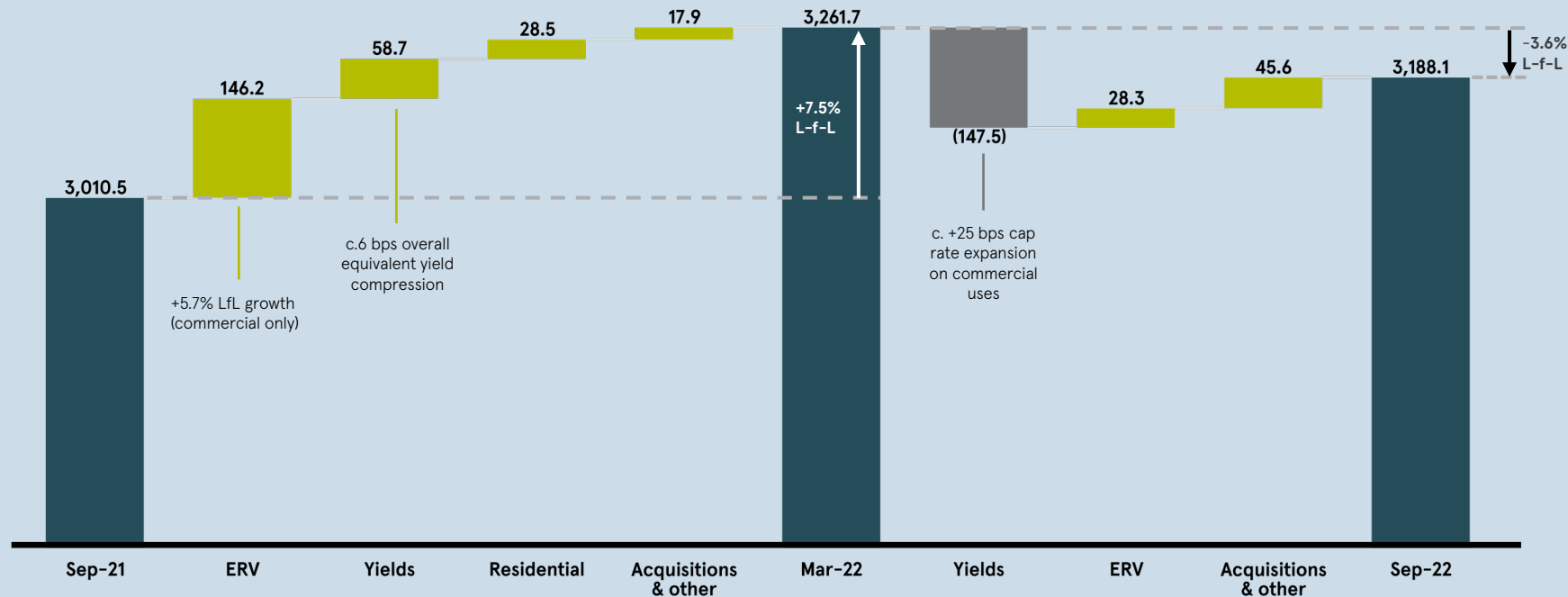
### LfL ERV growth/decline

(Indexed: Sep-19 = 100%)

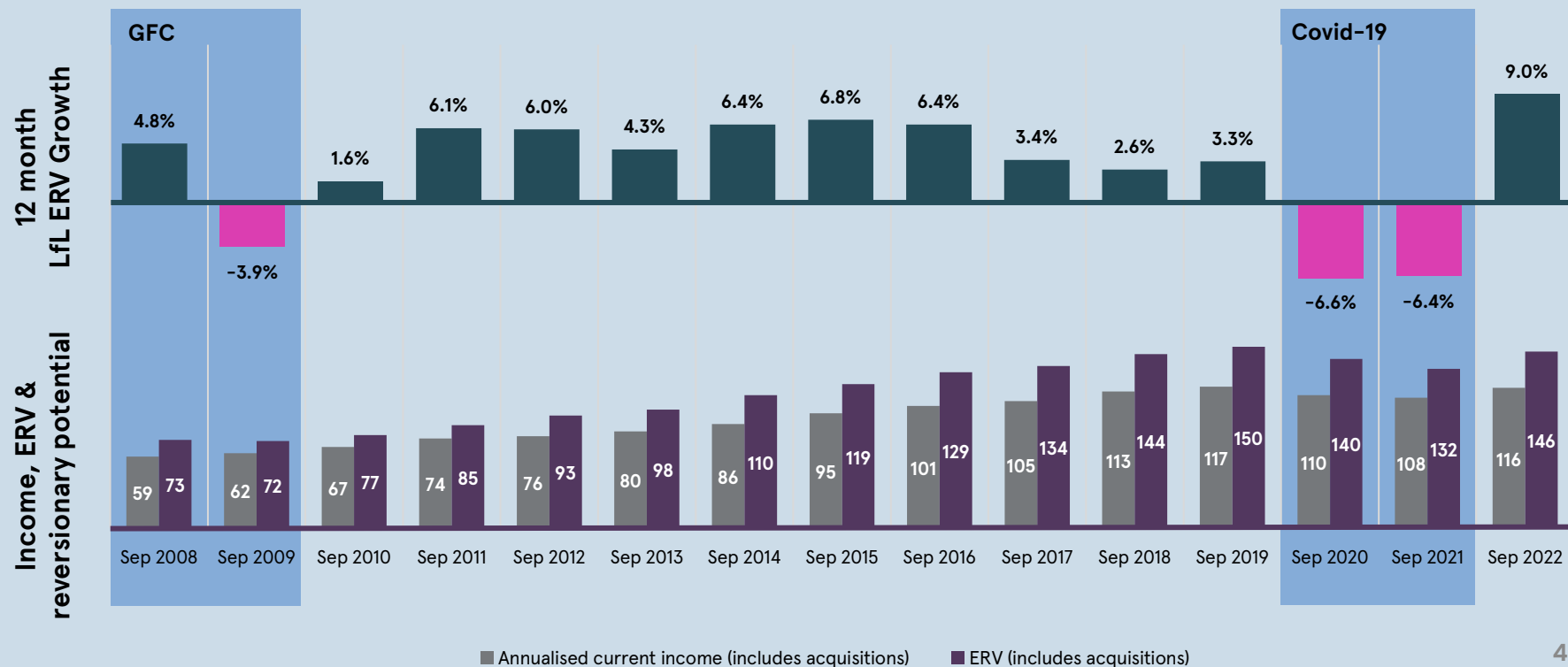


## Capital value growth in FY 2022

£m



## Historical reversionary potential and ERV growth



## EPRA vacancy at 30 September 2022

### Available-to-let space

	Hospitality & leisure	Retail	Offices	Residential	Total	% of total ERV
<b>ERV (£m)</b>						
Available	1.0	1.2	0.9	-	3.1	2.1%
Temporary lettings	-	0.4	-	-	0.4	0.3%
<b>30.9.22</b>	<b>1.0</b>	<b>1.6</b>	<b>0.9</b>	<b>-</b>	<b>3.5</b>	<b>2.4%</b>
30.9.21	0.6	2.0	1.3	-	3.9	2.9%
<b>Area ('000 sq. ft.)</b>						
<b>30.9.22</b>	<b>13</b>	<b>18</b>	<b>15</b>	<b>-</b>	<b>46</b>	
30.9.21	6	25	22	-	53	
<b>Number</b>						
<b>30.9.22</b>	<b>8</b>	<b>14</b>	<b>20</b>	<b>1</b>	<b>43</b>	
30.9.21	6	20	23	-	49	

## EPRA vacancy at 30 September 2022

### Under offer space

	Hospitality & leisure	Retail	Offices	Residential	Total	% of total ERV
<b>ERV (£m)</b>						
<b>30.9.22</b>	<b>0.7</b>	<b>0.4</b>	<b>0.9</b>	<b>0.3</b>	<b>2.3</b>	<b>1.6%</b>
30.9.21	1.5	1.8	0.6	0.2	4.1	3.1%
<b>Area ('000 sq. ft.)</b>						
<b>30.9.22</b>	<b>10</b>	<b>7</b>	<b>13</b>	<b>6</b>	<b>36</b>	
30.9.21	24	18	9	6	57	
<b>Number</b>						
<b>30.9.22</b>	<b>6</b>	<b>7</b>	<b>9</b>	<b>8</b>	<b>30</b>	
30.9.21	10	14	11	10	45	

## Development vacancy at 30 September 2022

### Space held for or undergoing refurbishment

	Hospitality & leisure	Retail	Offices	Residential	Total	% of total ERV
<b>ERV (£m)</b>						
72 Broadwick Street <sup>1</sup>	-	-	3.3	-	<b>3.3</b>	<b>2.3%</b>
Other schemes	2.1	1.7	4.0	1.0	<b>8.8</b>	<b>6.0%</b>
<b>30.9.22</b>	<b>2.1</b>	<b>1.7</b>	<b>7.3</b>	<b>1.0</b>	<b>12.1</b>	<b>8.3%</b>
30.9.21	3.4	1.1	5.9	1.4	11.8	8.9%
<b>Area ('000 sq. ft.)</b>						
72 Broadwick Street <sup>1</sup>	-	-	38	-	<b>38</b>	
Other schemes	29	24	56	21	<b>130</b>	
<b>30.9.22</b>	<b>29</b>	<b>24</b>	<b>94</b>	<b>21</b>	<b>168</b>	
30.9.21	45	17	84	24	170	

1. Since 30.9.21, we have reclassified £2.5m (28,700 sq. ft.) from hospitality & leisure to office at 72 Broadwick Street

## EPRA earnings

	Year to 30 September 2022	Year to 30 September 2021
	£m	£m
Rental income <sup>1</sup>	110.4	105.0
Provisions for expected credit losses	(4.0)	(17.7)
Other property costs <sup>1</sup>	(23.6)	(22.6)
<b>Net property income</b>	<b>82.8</b>	<b>64.7</b>
Administrative expenses	(35.4)	(21.6)
	<b>47.4</b>	<b>43.1</b>
Net finance costs	(29.5)	(30.2)
Share of Longmartin JV profit before tax <sup>2</sup>	1.7	0.6
<b>Recurring profit before tax</b>	<b>19.6</b>	<b>13.5</b>
Share of Longmartin JV current tax	(0.3)	(0.2)
<b>EPRA earnings</b>	<b>19.3</b>	<b>13.3</b>

1. Excluding recoverable service charge expenditure  
2. After adjusting for revaluation deficit and deferred tax

## Underlying EPRA earnings

	Year to 30 September 2022	Year to 30 September 2021
	£m	£m
<b>EPRA earnings</b>	<b>19.3</b>	<b>13.3</b>
Costs in relation to the proposed merger	<u>13.2</u>	<u>-</u>
	<b>32.5</b>	<b>13.3</b>
Amortisation/(income recognised) for Covid-waivers	<b>6.1</b>	<b>(22.4)</b>
Movement in associated impairment provisions and write-offs	<u>(0.6)</u>	<u>1.7</u>
	<b>5.5</b>	<b>(20.7)</b>
<b>Underlying EPRA earnings/(loss)</b>	<b>38.0</b>	<b>(7.4)</b>

## EPRA net asset value measures

	30 September 2022			30 September 2021		
	EPRA NRV £m	EPRA NTA £m	EPRA NDV £m	EPRA NRV £m	EPRA NTA £m	EPRA NDV £m
IFRS net assets	2,458.5	2,458.5	2,458.5	2,372.7	2,372.7	2,372.7
Dilutive effect of share options <sup>1</sup>	0.5	0.5	0.5	0.8	0.8	0.8
Deferred tax <sup>2</sup>	8.9	8.9	-	8.6	8.6	-
Difference between fair value and carrying value of debt:						
Secured term loans <sup>3</sup>	-	-	57.8	-	-	(51.5)
Mortgage bonds	-	-	113.7	-	-	(1.1)
Investment property purchasers' costs	225.5	-	-	213.3	-	-
<b>Total</b>	<b>2,693.4</b>	<b>2,467.9</b>	<b>2,630.5</b>	<b>2,595.4</b>	<b>2,382.1</b>	<b>2,320.9</b>
Number of diluted shares (m)	384.9	384.9	384.9	385.0	385.0	385.0
<b>Diluted net assets per share (£)</b>	<b>7.00</b>	<b>6.41</b>	<b>6.83</b>	<b>6.74</b>	<b>6.19</b>	<b>6.03</b>

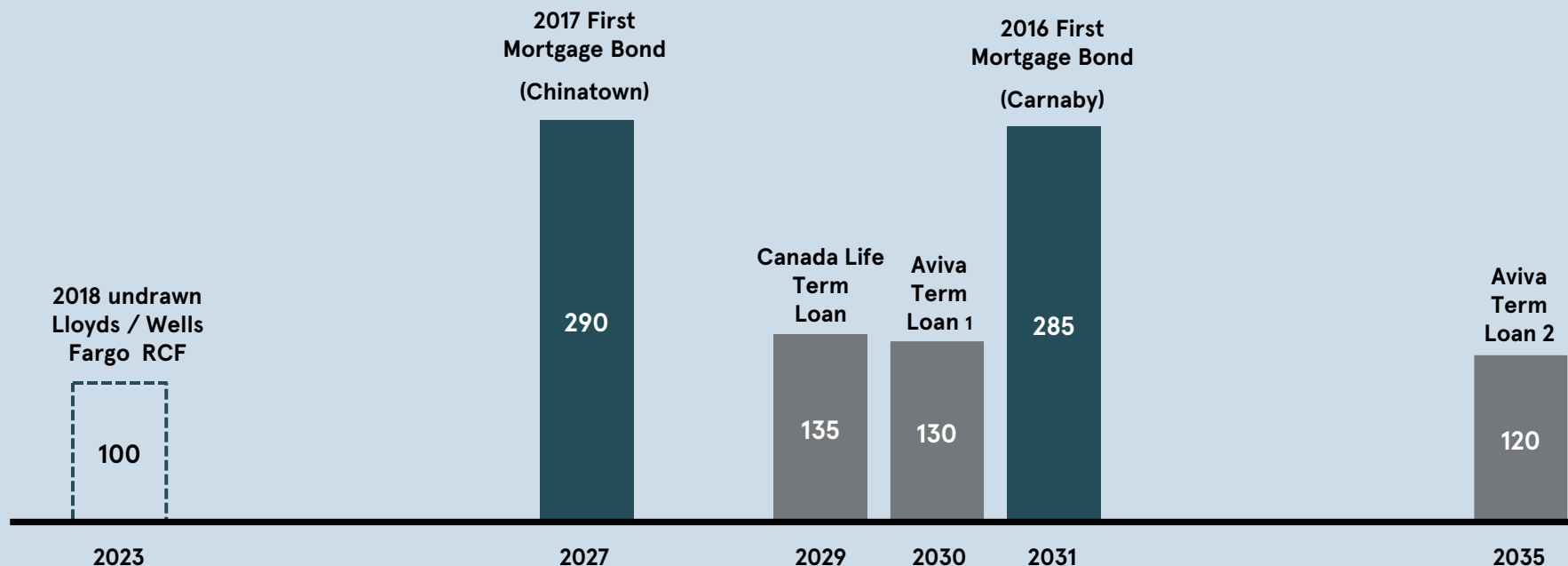
1. Increase in shareholders' equity which would arise on the exercise of share options

2. Our 50% share of deferred tax in the joint venture.

3. Includes the wholly-owned Group's secured term loans and our 50% share of secured term loans in the joint venture

## Debt maturity profile (£m)

Weighted average maturity of debt facilities: 7.0 years<sup>1,2</sup>



1. Excluding Longmartin non-recourse debt; including undrawn £100m RCF (which matures in Feb 2023)

2. 7.7 years, excluding undrawn £100m RCF

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